

Did you know?

A Performance Improvement Project (PIP) is a concentrated effort on a particular problem; it involves gathering information systematically to clarify issues or problems and intervening for improvements.

ELEMENT 4: Performance Improvement Projects (PIPs)

The work of the PIP is to develop system changes specifically targeting identified problems and then to test those changes to determine whether the goals of the project are met.

Strategies for Successful PIPs

1. QAPI Leaders select a PIP team leader. PIP leader must understand the vision of what needs to be achieved.
2. PIP leader chooses an interdisciplinary PIP team. PIP team members should have expertise and understand the topic.
3. QAPI Leaders create a PIP Project Charter to establish goals, scope, timing, milestones, and team roles and responsibilities.
4. Complete a PIP Launch Checklist to ensure you have covered important steps in launching your PIP.
5. Upon PIP initiation, and no less than monthly, complete a PIP Inventory to track PIP progress.
6. PIP team determines the steps it will take to perform the work. Use the PDSA Worksheet to design and document interventions and to pilot test changes selected as options for improvement.
7. After interventions have been identified, are implemented, and appear to be successful, assess the sustainability of the interventions using the Sustainability Decision Guide. This will help decide whether it is appropriate to adopt interventions throughout the organization.
8. Communicate PIP information. Make sure to include frontline staff, residents, and families. Use the QAPI Communications Plan Worksheet to state the content of the communication, define audiences, identify communication channels, and define approach.

Simple Strategies for Performance Improvement Projects (PIPs)