

## Improved Patient-Centered Care

- Assist in the development and updating of the comprehensive care plan
- Provide care management and coordination services to patients
- Ensure an accurate comprehensive medication review and reconciliation
- Provide 24/7 access to chronic care management services

## Increased Revenue

- Provider billing for initial comprehensive assessment
- Increased timely follow up when appointments are due
- Improved practice reputation, new patient draw
- Improved quality metrics can lead to incentive payments (e.g., MACRA/MIPS)

## Improved Quality Measures

- Collect and record/relay structured data for documentation in the EHR
- Potential to improve key quality metrics and patient outcomes

## Saving Provider Time

- Home health collaboration (feedback loop)
- Referral follow-through
- Reduce phone calls/refill requests to practice
- Screen/triage less serious patient issues