

# MedsMatter! Conversation Series A Focus on Annual Wellness Visits



# Logistics





Use the **Chat** icon to type your questions or comments.

Raise your hand icon if you want to verbally ask a question.

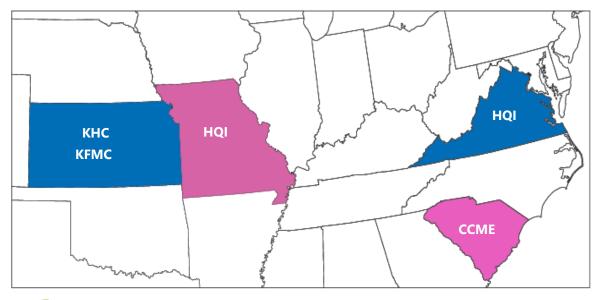
Information from today's session will be posted in **Chat**.

You may adjust your audio by clicking the caret next to the **Mute** icon.



# \* Health Quality Innovation Network















## Purpose & Learning Objectives



#### **Overview:**

- Focus on the need for Annual Wellness Visits (AWV)
- Highlight utilization of AWVs in the primary care setting
- Explore HopeHealth's journey of AWV improvement to <u>learn</u> about the following:
  - 1. Innovative ways to implement AWV into practice
  - 2. Patient resources (AWV templates, order set, training)
  - 3. Development of plans to monitor data and share outcomes







## Let's Hear from You....

#### Poll Question #1:

What type of health care setting do you work?

- Hospital
- Medical Practice
- Pharmacy
- Other





## \* Utilization of Annual Wellness Visits

## Let's Hear from You....

#### Poll Question #2:

Does your organization provide AWV services?

- Yes
- Planning to
- No
- N/A



## \*An AWV Improvement Journey







Dana Jones, FNP-C Annual Wellness Visit Specialist



Kami Burkemper, MHSA AVP – Clinical Operations



## An AWV Improvement Journey: Overview







#### Integrated Health Services

Primary care, dental care, chiropractic care,

rheumatology, endocrinology, behavioral health

and psychiatry, pain management,

substance use treatment, and women's health services

- 15 locations serving 5 counties
- 100+ providers
- > 50,000 patients
  - 23 FQHCs in SC, HH is 2<sup>nd</sup> largest



## An AWV Improvement Journey: Innovation



Scheduling

Clinical Staff

Printed Azara Report in the suites

Office Managers or Front Desk staff

MA or Nurse

 Review HRA and review concerns identified during triage

Triage patient

AWV Suite scheduling

Office Managers or Front Desk staff

Clinical Pharmacist\*

screening schedule • Review HRA and concerns identified during

Preventive

 In depth Medication Review\*

triage

Pre-visit planning

Clinical staff or Front Desk staff

NP\*, PA, MD

- Recommendations
- Risk factors
- Health advice
- Personalized Action Plan



#### An AWV Improvement Journey: Measuring Success



All Sites							
	2019	2020	2021				
January	no data	12%	16%				
February	no data	13%	16%				
March	no data	13%	16%				
April	no data	13%	17%				
May	no data	13%	18%				
June	no data	14%	17%				
July	7%	15%					
August	7%	16%					
September	7%	16%					

16%

15%

16%

8%

9%

10%

Data is collected and monitored on a continual basis, then shared at organizational and site level.

All Sites - YTD							
	Completed	Total Eligible	% Compliance	Last month	This time prev.yr.		
Site 1	1564	7502	21%	22%	14%		
Site 2	90	849	11%	11%	15%		
Site 3	198	2082	10%	21%	20%		
Site 4	121	858	14%	18%	11%		
Site 5	65	120	54%	47%	0%		
Site 6	226	365	62%	58%	1%		
Site 7	178	398	45%	50%	38%		
Site 8	150	705	21%	21%	37%		





October

November

December







#### MedsMatter! Conversation Series

#### Save the Dates:

12:30 p.m. EST

**August 26, 2021** 

September 23, 2021

Please complete the **evaluation** for this session listed in the Chat. Your feedback is valued!

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