

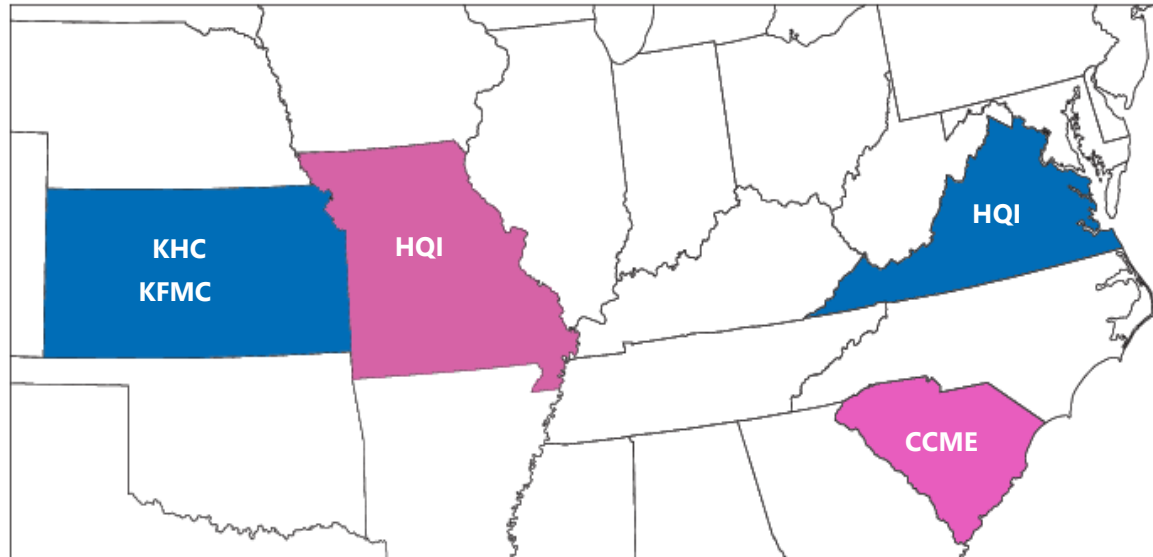


Weekly Dose Office Hours

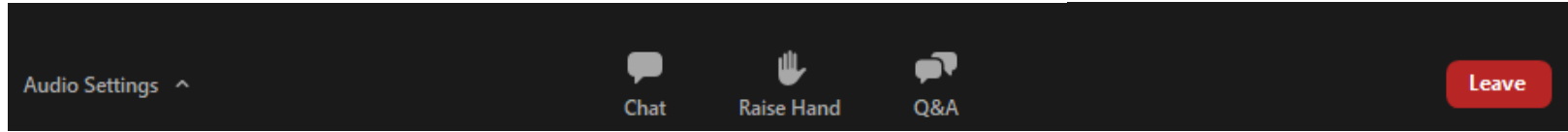
COVID-19 Vaccination Clinic Best Practices Strategizing for Success: Lessons Learned from the Frontline

3/9/2022

Health Quality Innovation Network



Logistics – Zoom Webinar



To ask a question, click on the **Q&A** icon.

Raise your hand if you want to verbally ask a question.

Resources from today's session will be posted in **Chat**.

You may adjust your audio by clicking **Audio Settings**.

You have been automatically muted with video turned off.

Your Presenters



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Quality Improvement
Advisor



**Tabatha Elliott,
RN, BSN**
Infection Prevention/QA
Specialist, NHC Mauldin



Beth Hercher, CPHQ
Quality Specialist



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Quality Improvement
Consultant



Goals for Weekly Vaccine and Booster Education:

- Improving booster uptake
- Current knowledge updates
- A forum for vaccine and booster questions
- Interactive, peer-to-peer collaboration
- A “safe space” to talk
- Best practices and innovative idea sharing
- Tips for improving resident and staff safety



The content presented in this webinar is based on COVID-19 information and guidance as of the date of this session.

Vaccine Administration Process Guide A Checklist for Long-Term Care Facilities

Long Term Care Facilities (LTCF) should ensure they have an agreement in place for ongoing COVID-19 vaccination with their LTCF pharmacy provider or another designated provider [Long-Term Care Pharmacies Participating in the Federal Retail Pharmacy Program](#).

Pre-Vaccination Administration:

- Establish facility points of contact (POCs), one of whom should be a licensed nurse, to communicate with and coordinate vaccination administration with the pharmacy provider.
 - Primary POC Name: _____
 - Secondary POC Name: _____

* *Best practice recommendation: designate a primary and secondary POC (e.g., administrator, director of nursing, or the infection preventionist) to receive notifications from your pharmacy provider.*
- Determine which manufacturer's COVID-19 vaccination/boosters, influenza, and pneumonia vaccines your pharmacy will stock i.e., Pfizer, Moderna, Janssen, high dose quadrivalent fluzone, PCV13, PPSV23, etc.
- Notify your pharmacy provider when the need for vaccination administration of residents and/or staff is identified. Notify your pharmacy of the number of vaccines needed for each brand of COVID-19 vaccines.

[COVID-19 Vaccine
Process Guide \(hqin.org\)](https://www.hqip.org/resources/COVID-19-Vaccine-Process-Guide)

Pre-Vaccination Clinic

Planning for Success:

- Establish facility point of contact
 - **Best practice** – designate a primary and secondary POC and identify their role
- Determine which vaccine your pharmacy has in stock
- Screen all residents and staff to determine eligibility
 - [CDC: Choosing Your COVID-19 Booster Shot](#)
 - Grace period for those treated with monoclonal antibodies or convalescent plasma
- Notify pharmacy of the number of COVID-19 vaccines needed for both primary and booster doses



Polling Question 1

What tool do you use to track and determine who is eligible?

- A. CDC's data tracking worksheet
- B. Internal Excel spreadsheet
- C. Electronic health record
- D. All of the above



Example Internal Tracking Tool

Room	Name	DOB	Sex	Dose 1	Dose 2	Dose 3/Boos	Who Consented?	Receive?	Comments
101/a	Smith, Bob		M	P 7/14/21	P 8/4/21		POA or Resident	Yes or No	Booster Eligible 1/4/2022
202/a	Smith, John		M	P 7/1/21	P 7/22/21		POA or Resident	Yes or No	Booster Eligible 12/22/2021
301/p	Smith, Sara		F	M 6/22/21	M 7/20/21		POA	YES	Booster Eligible 12/20/2021
302/p									

Pre-Vaccination Clinic

Planning for Success: Educate and Obtain Consent

- ✓ Identify POC for obtaining consents
- ✓ Prepare and promote vaccine acceptance with residents and staff
- ✓ Identify which residents can and cannot consent for themselves
- ✓ Ensure you have VIS sheets for all vaccines being offered during the vaccine clinic



Pre-Vaccination Clinic

Planning for Success: Obtain Doctor Order

- ✓ Speak with medical director regarding standing orders
 - Public Readiness and Emergency Preparedness Act (PREP Act) authorizes state-licensed pharmacists to order and administer, and state-licensed or registered pharmacy interns acting under the supervision of the qualified pharmacist to administer, COVID-19 vaccinations that have been authorized or licensed by the FDA.
 - [Frequently Asked Questions about COVID-19 Vaccination in Long-Term Care Facilities](#)
 - [Using Standing Orders for Administering Vaccines: What You Should Know](#)

Pre-Vaccination Clinic

Planning for Success: Obtaining Consents

- ✓ Meet with staff and residents individually, or their healthcare proxies, to discuss the importance of the vaccine, explain risks vs. benefits and answer any questions they have
- ✓ Share VIS sheets
 - [Pfizer](#)
 - [Moderna](#)
 - [Janssen/J&J](#)
- ✓ Obtain signed consent form
- ✓ Document education provided and if consent was given
 - If consent is not given, document the reason for declination



Best Practice Review

Obtaining Consents from Families

“If DPOA did not consent, we phoned and reeducated, we found that most of the time a little bit of education went a long way.”

ADON, Rural Kansas home

Vaccine Promotion

Planning for Success: Marketing your Clinic

- Text messaging
- Calling family members
- Media materials




Polling Question 2

How do you promote or communicate your booster clinic?

- A. Phone calls to family members
- B. Post flyers in the facility
- C. Record announcement on facility TV
- D. Electronic newsletter






COVID-19 VACCINE CLINICS

FOR PARTNERS
THURSDAY, NOVEMBER 11th
WEDNESDAY, DECEMBER 1st

Starting at 10:00 am - BRING YOUR VACCINE CARD

 Main Dining Room
NHC Mauldin



COVID VACCINE & BOOSTER CLINIC
BRING YOUR VACCINE CARD

LET TABATHA KNOW BY 12/22 IF YOU PLAN TO ATTEND

MAIN DINING ROOM
DEC 29TH | 11A-3P

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WEDNESDAY, FEBRUARY 23RD

COVID-19 VACCINE & BOOSTER CLINIC

11 AM - 3 PM

NHC Main Dining Room

LET TABATHA KNOW IF YOU ARE INTERESTED IN ATTENDING

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Pre-Vaccination Clinic

Planning for Success: Clinic Week Preparation

- ✓ Develop a schedule for resident and staff vaccinations
- ✓ Submit required information to pharmacy



Day Prior to Vaccination Administration

- ✓ Confirm with pharmacy any last-minute issues and final counts

Day of Vaccination Administration

Planning for Success: Coordinating with the Pharmacy POC

- Environmental set up – flow of the clinic – disinfecting between people – who will bring residents, where will they wait before and after the vaccine, who comes to get them
- Share roster of residents and staff receiving the vaccine
- Provide pertinent clinical information for residents and staff needed day of vaccination administration

Post-Vaccination Administration

- Monitor residents for adverse effects of the vaccine
- Develop an evaluation to capture lessons learned



Polling Question 3

What are your barriers/challenges with hosting a booster clinic?

- A. Falls on one person – need more “hands on deck”
- B. Family resistance or hesitancy receiving the booster
- C. Level of effort in preparing for a clinic
- D. Obtaining booster immunization records for new admissions
- E. Access barriers



Overcoming Vaccine Access Challenges

Planning for Success: Partnering within the Community

- ✓ Identify vaccine activities scheduled within the community
 - Day programs, senior centers, faith-based programs
 - Dialysis centers
 - Local health department
 - Local pharmacies
 - Mental health and counseling programs
 - Rural hospital and/or physician offices

Peer Sharing

Have you engaged a community partner for assistance or used a community event to vaccinate your residents?



Collaboration Between Licensed Homes and Health Departments

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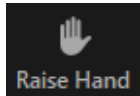
March 9th, 2022



Vaccine Support

- Outreach nurses going into homes to provide initial and/or booster doses
 - Provided onsite vaccine support to 13 nursing homes within the county
 - Minimum of 120 COVID-19 vaccines were administered
- Partnered with pharmacies to go out to Assisted Living, nursing homes, and independent living facilities
 - Assisted 8 homes via pharmacy collaboration

Questions? Comments? Share What is Working or What is Difficult for Your Team!




Raise your hand to verbally ask a question



Type a question by clicking the **Q&A** icon

*Don't hesitate to ask a question after the webinar is over.
Email LTC@hqi.solutions or your HQIN Quality Improvement Advisor.*

Did YOU Get Your Weekly Dose?




The latest guidance, resources, and updates for nursing home staff on COVID-19 vaccines and boosters.

HOIN
Health Quality Innovation Network

The *Weekly Dose* is a brief bulletin that provides you with the latest guidance and information to support vaccine uptake. As your Medicare Quality Innovation Network – Quality Improvement Organization (QIN-QIO), our team of nursing home experts at the [Health Quality Innovation Network \(HOIN\)](#) is dedicated to helping you increase your vaccination rates. Please [contact us](#) with questions.

What are the Weekly Dose Office Hours? [Find out in 30 seconds!](#)




Wednesdays @
2:00 p.m. ET
1:00 p.m. CT

OFFICE HOURS: COVID-19 Vaccination Clinic Best Practices Planning for Success: Lesson Learned from the Frontline

In this session, we will review strategies for executing a successful vaccine clinic, discuss common barriers voiced by providers and share best practices to ensure success.

An infection preventionist/quality nurse in South Carolina will share the innovative ways her team addressed common barriers and a health department disease investigator will explain how his team intervened to overcome access issues.



The Centers for Disease Control and Prevention (CDC) has provided options for long-term care administrators and managers to consider when [coordinating access to COVID-19 vaccines](#) for residents and staff.

Learn about the state and local immunization programs available in your area that can assist you with vaccine administration in the community or on-site.

[Visit CDC's COVID-19 Access in LTC Setting Webpage](#)

Building On Your Resources

HQIN Resources

- [Nursing Home COVID-19 Vaccination Booster Action Plan and Resources](#)
- [Vaccine Administration Process Guide](#)
- [COVID-19 Vaccination & Booster Tracking Tool](#)
- [COVID-19 Vaccine Educational Resources for Long Term Care Facilities](#)
- [Simple Strategies for Encouraging Staff to Receive the Influenza Vaccine](#)
- [COVID-19: Best Practices for Patient Communication](#)

Additional Resources

- [V-safe Poster](#)
- [COVID-19 Vaccine Booster Shots](#)
- [Booster Clinics Pharmacy Partnerships](#)
- [ACIP Vaccine Recommendations and Guidelines](#)
- [Interim Clinical Considerations for Use of COVID-19 Vaccines Currently Approved or Authorized in the United States](#)
- [Summary Document for Interim Clinical Considerations for Use of COVID-19 Vaccines Currently Authorized or Approved in the United States](#)
- [Vaccinations and Older Adults | National Institute on Aging \(nih.gov\)](#)



Next Session:
Wednesday, March 16
2:00 p.m. EST | 1:00 p.m. CST

Aligning Resident COVID-19 Vaccines and Boosters with QAPI



FOR MORE INFORMATION

Call 877.731.4746 or visit www.hqin.org

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From HQIN:

To all essential care giving teams
supporting residents and families,

Thank you for attending