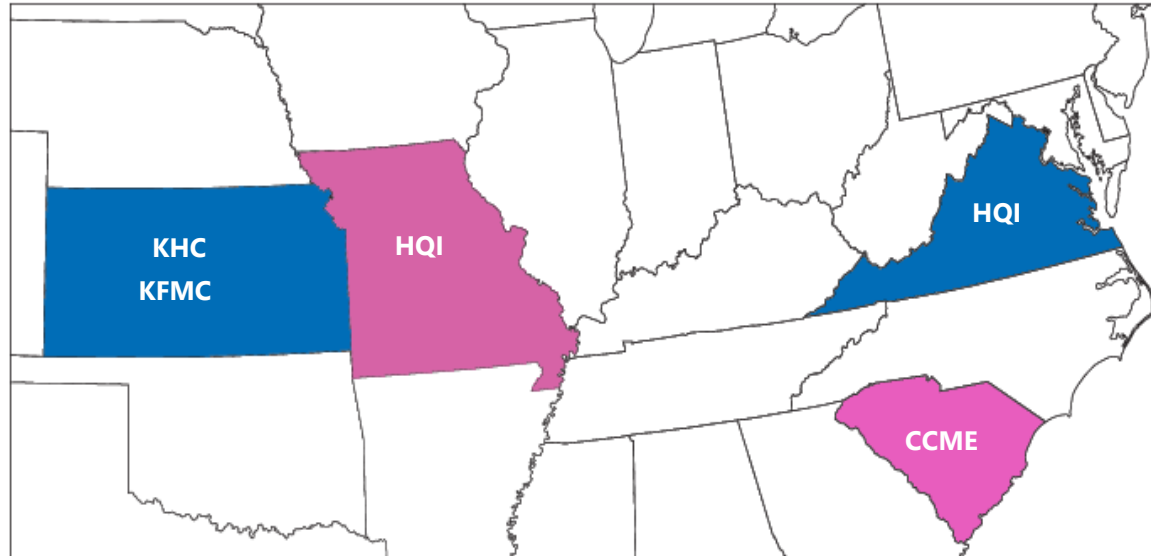


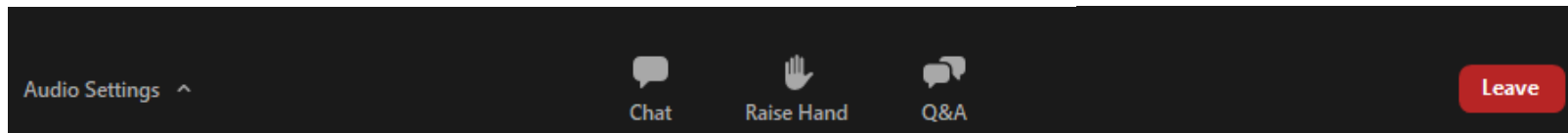
Including COVID-19 Vaccination Boosters in Your Discharge Planning Process

April 20, 2022

Health Quality Innovation Network



Logistics – Zoom Webinar



To ask a question, click on the **Q&A** icon.

Raise your hand if you want to verbally ask a question.

Resources from today's session will be posted in **Chat**.

You may adjust your audio by clicking **Audio Settings**.

You have been automatically muted with video turned off.

Your Team



Sandra Atkins
Project Assistant



Laura Finch,
MS, GNP, RN
HQIN Consultant



Mary Locklin,
MSN, RN, CIC
Quality Improvement
Advisor-Infection
Prevention

Goals for Weekly Vaccine and Booster Education:

- Improving booster uptake
- Current knowledge updates
- A forum for vaccine and booster questions
- Interactive, peer-to-peer collaboration
- A “safe space” to talk
- Best practices and innovative idea sharing
- Tips for improving resident and staff safety



The content presented in this webinar is based on COVID-19 information and guidance as of the date of this session.

Learning Objectives

- Discuss tools and plans that support your needs for taking care of residents who will be discharged.
- Determine ways to facilitate getting vaccination information to the right people.
- Learn how readmissions are prevented when discharges are planned, safe and thorough.



Current Knowledge Update

- Vaccine boosters: Anyone 50 and older who had their last booster before December 20 can have their second booster.
33% of those over 65 have not had their FIRST booster.
- Reinfection: "Among persons with previous infection, COVID-19 mRNA vaccination provided protection against subsequent COVID-19–associated hospitalization. Estimated vaccine effectiveness against reinfection leading to hospitalization during the Omicron-predominant period was approximately 35% after dose 2, and 68% after a booster dose." -CDC news

Once Upon a Time in Divoc Nursing Home

Nurse: Mr. Thrive, did you have your COVID vaccines?

Mr. Thrive: Oh yes, sure did.

Nurse: Which one did you have?

Mr. T: Ask my daughter, she knows for sure.

Nurse: Ms. Thrive, do you have a copy of your dad's vaccine card?

Ms. Thrive: (choose one)

No, it is at the hospital (or at home or lost in the laundry).

He got his vaccine at the last nursing home, but we never got a card.

The VA gave it, so it is in a different system.



Helping Residents Get Proof

What to Do If You Need Proof of Vaccination

You can use your CDC COVID-19 Vaccination card or a copy of your vaccination record (digital or paper) as proof of vaccination in the United States.

Bring your CDC COVID-19 Vaccination card with you to your appointment if you need another shot of COVID-19 vaccine so your provider can fill in the information about your additional shot.

If you have lost your CDC COVID-19 Vaccination card or don't have a copy, contact your vaccination provider directly to request a vaccination card or to get a copy of your vaccination record.



- If you cannot contact your vaccination provider site directly, contact your state health department's [immunization information system \(IIS\)](#). Vaccination providers are required to report COVID-19 vaccinations to their IIS and related systems. Your state's IIS cannot issue you a vaccination card, but they can provide a digital or paper copy of [your vaccination record](#).
- If you need another COVID-19 vaccine dose and are unable to get a copy of your vaccination card or vaccination record, talk to a vaccination provider.

Share how you
have helped
get vaccination
records for
residents or
staff!

[Your CDC COVID-19
Vaccination Record
and Vaccination
Card | CDC](#)

Circle Back Works to Improve Transitions

The Idea

Implement Circle Back in your community to improve communication between hospitals and nursing homes to reduce errors and re-admissions. **This intervention facilitates a structured transition conversation from hospital to nursing home, which includes the asking of six, consistent questions:**

1. Did the patient arrive safely? (*Transportation*)
2. Did you find the admission packet in order? (*Documentation*)
3. Were the medication orders correct? (*Medication*)
4. Does the patient's presentation reflect the information you received? (*Presentation*)
5. Is the patient/family satisfied with the transition from the hospital to your facility? (*Patient/Family Experience*)
6. Have we provided you everything you need to provide excellent care to the patient? (*Customer Service*)

[Ideas that
Work -
Circle Back
- YouTube](#)

[Ideas That
Work -
Circle Back
\(hqin.org\)](#)

Opportunity: At Your Vaccine Clinic

Post Vaccination Administration

- ☐ Monitor residents for adverse effects of the vaccine as required. Provide printed material if appropriate to both residents and staff.
 - [CDC What to Expect after Getting a COVID-19 Vaccine](#)
 - [CDC Flu Vaccine Safety Information](#)
- ☐ After residents complete the required initial monitoring, continue to monitor for adverse reactions three times daily for 72 hours post vaccination.
- ☐ Encourage newly vaccinated staff to monitor and report vaccine adverse side effects to the designated POC at the facility and encourage them to use the [V-safe](#) app for reporting COVID-19 vaccine check-ins.
- ☐ Prepare to manage staff vaccinations that may occur if newly vaccinated staff are experiencing side effects.
 - [AHCA/NCAL Guidance on Staffing Consideration Post-Vaccination for COVID-19](#)
- ☐ Remind those vaccinated of second dose requirement if applicable.
- ☐ Update your facility's internal COVID-19 vaccination tracking document/spreadsheet and influenza tracking document.
- ☐ Report COVID-19 vaccination into the CDC's National Healthcare Safety Network (NHSN).
- ☐ Document flu vaccine in the MDS assessment.
- ☐ Update federal or state required vaccination administration databases. [NHSN Weekly HCP & Resident COVID-19 Vaccination Reporting](#)
- ☐ Prepare for your next clinic or bedside vaccine administration.

[COVID-19 Vaccine
Process Guide \(hqin.org\)](#)

Reminder for Next Dose

Safe Transitions Prevent Readmissions

- Manage a safe transition of care
- Provide good communication to patient, family, providers
- Prepare the patient and family to participate in their care
- Measure performance of transition with QAPI tools

Know the purpose and how to take all medications and treatments.

Model a Safe Transition of Care



Warm Handoffs

A Guide for Staff

What is a warm handoff?

A warm handoff is a handoff that is conducted **in person**, between two members of the health care team, **in front of the patient** (and family if present).

Why is it important?

Warm handoffs can:

- Engage patients and families as team members.
- Allow patients to clarify or correct the information exchanged.
- Build relationships.
- Provide a safety check.

[Warm Handoffs: A Guide for Staff](#)
(ahrq.gov)

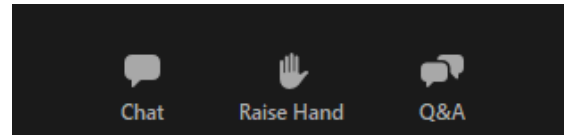
Polling Question 1

Are follow-up COVID-19 vaccinations
part of your discharge plan?

- A. Yes
- B. No



Share Ideas to Make Vaccinations Part of Your Medication Orders in the Discharge Plan



1. The resident will be due for a COVID-19 booster post discharge
2. The resident is due for a flu vaccine post discharge (they are leaving, and you don't have flu vaccines yet)
3. Your resident is due for their second shingles vaccine post discharge (they got first prior to hospitalization for a stroke and now need follow-up at their next level of care)

Polling Question 2

Who usually sets up resident follow-up appointments for post discharge (ex. PCP, vaccination)?

- A. Our facility discharge staff (RN, LPN, admin)
- B. The resident or their family
- C. Nurse navigators or similar from their managed care system (post-acute network, hospital, insurance)



Plan, Do, Study, Act

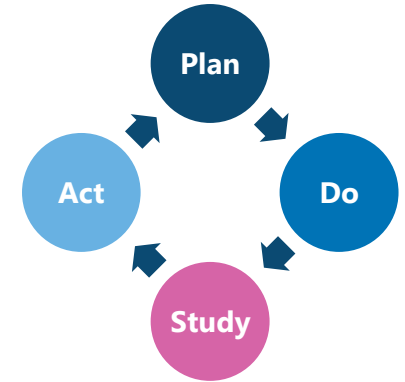
We **PLAN** to discharge 80% of our residents on Unit 1 with appointments for vaccinations and boosters, whichever is needed, which we hope improves vaccine compliance.

We will monitor discharge staff follow-through with making vaccination appointments for three months.

DO: Did everything go as planned?

STUDY: Did we hit 80%? What did we learn?

ACT: What are our conclusions? Can we move this to the whole facility? What do we need to do differently?



[PDSA Worksheet](https://www.hqip.org/pdsa-worksheet)
[\(hqin.org\)](https://www.hqip.org)

One Last Note: Accessibility to Preventive Care During the Pandemic Decreased

Adult vaccinations are an opportunity to help avoid hospitalization, illness and death.



Weekly HQIN Resource

Did you know?

A Performance Improvement Project (PIP) is a concentrated effort on a particular problem; it involves gathering information systematically to clarify issues or problems and intervening for improvements.

ELEMENT 4: Performance Improvement Projects (PIPs)

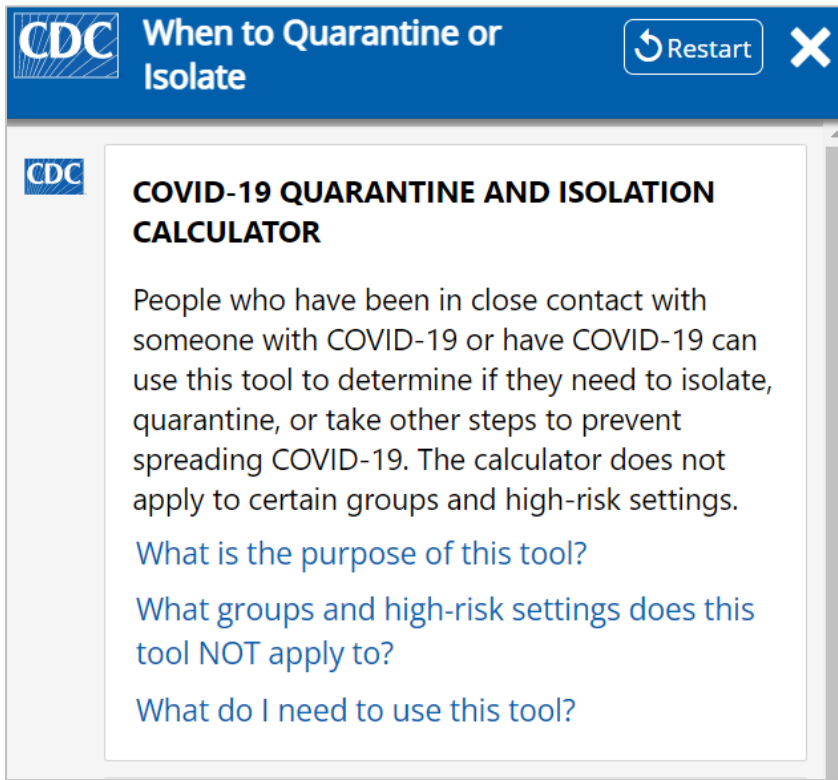
The work of the PIP is to develop system changes specifically targeting identified problems and then to test those changes to determine whether the goals of the project are met.

Strategies for Successful PIPs

1. QAPI Leaders select a PIP team leader. PIP leader must understand the vision of what needs to be achieved.
2. PIP leader chooses an interdisciplinary PIP team. PIP team members should have expertise and understand the topic.
3. QAPI Leaders create a [PIP Project Charter](#) to establish goals, scope, timing, milestones, and team roles and responsibilities.
4. Complete a [PIP Launch Checklist](#) to ensure you have covered important steps in launching your PIP.
5. Upon PIP initiation, and no less than monthly, complete a [PIP Inventory](#) to track PIP progress.
6. PIP team determines the steps it will take to perform the work. Use the [PDSA Worksheet](#) to design and document interventions and to pilot test changes selected as options for improvement.
7. After interventions have been identified, are implemented, and appear to be successful, assess the sustainability of the interventions using the [Sustainability Decision Guide](#). This will help decide whether it is appropriate to adopt interventions throughout the organization.
8. Communicate PIP information. Make sure to include frontline staff, residents, and families. Use the [QAPI Communications Plan Worksheet](#) to state the content of the communication, define audiences, identify communication channels, and define approach.

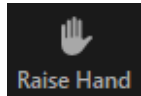
[Element 4: Performance Improvement Projects \(PIPs\) \(hqin.org\)](#)

Calculator for Quarantine or Isolation



[COVID-19 Quarantine and Isolation | CDC](#)

Questions? Comments? Share What is Working or What is Difficult for Your Team!



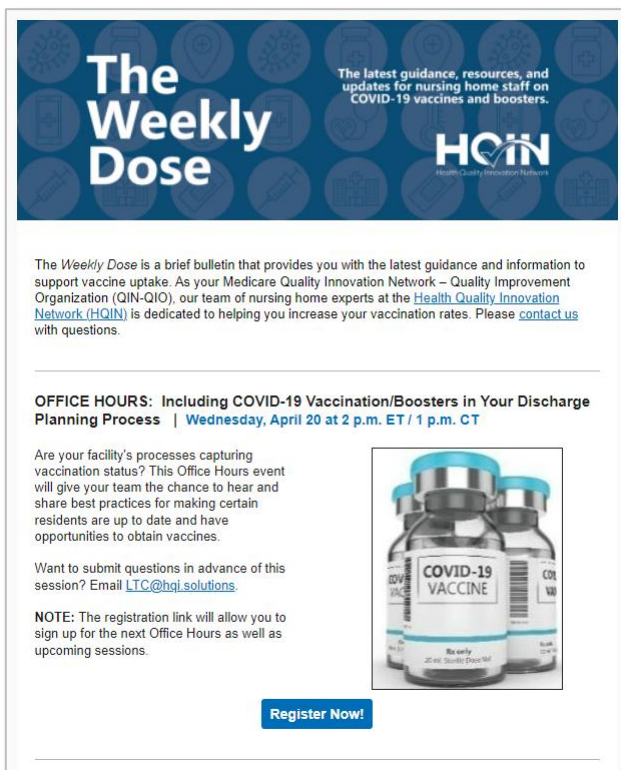
Raise your hand to verbally ask a question



Type a question by clicking the **Q&A** icon

*Don't hesitate to ask a question after the webinar is over.
Email **LTC@hqi.solutions** or your HQIN Quality Improvement Advisor.*

Did YOU Get Your Weekly Dose?



The Weekly Dose

The latest guidance, resources, and updates for nursing home staff on COVID-19 vaccines and boosters.

HQIN
Health Quality Innovation Network


The *Weekly Dose* is a brief bulletin that provides you with the latest guidance and information to support vaccine uptake. As your Medicare Quality Innovation Network – Quality Improvement Organization (QIN-QIO), our team of nursing home experts at the [Health Quality Innovation Network \(HQIN\)](#) is dedicated to helping you increase your vaccination rates. Please [contact us](#) with questions.

OFFICE HOURS: Including COVID-19 Vaccination/Boosters in Your Discharge Planning Process | Wednesday, April 20 at 2 p.m. ET / 1 p.m. CT

Are your facility's processes capturing vaccination status? This Office Hours event will give your team the chance to hear and share best practices for making certain residents are up to date and have opportunities to obtain vaccines.

Want to submit questions in advance of this session? Email LTC@hqi.solutions.

NOTE: The registration link will allow you to sign up for the next Office Hours as well as upcoming sessions.



Register Now!

The Centers for Disease Control and Prevention (CDC) has provided options for long-term care administrators and managers to consider when [coordinating access to COVID-19 vaccines](#) for residents and staff.

Learn about the state and local immunization programs available in your area that can assist you with vaccine administration in the community or on-site.

[Visit CDC's COVID-19 Access in LTC Setting Webpage](#)

Weekly Dose Office Hours: Communication Bites for Staff

Weekly text or email messaging:

It takes a great team to safely discharge our guests, especially during a pandemic. Remind them to get their boosters!

Building On Your Resources

HQIN Resources

- [Nursing Home COVID-19 Vaccination Booster Action Plan and Resources](#)
- [Vaccine Administration Process Guide](#)
- [COVID-19 Vaccination & Booster Tracking Tool](#)
- [COVID-19 Vaccine Educational Resources for Long Term Care Facilities](#)
- [Simple Strategies for Encouraging Staff to Receive the Influenza Vaccine](#)
- [COVID-19: Best Practices for Patient Communication](#)
- [Staff Mental Health Wellbeing Action Plan Template](#)
- [Simple Strategies – Staff Mental Health](#)
- [Staff Mental Health and Wellbeing Resources](#)
- [Pause for Prevention Module 8: Caring for Yourself During an Infectious Disease Outbreak or Pandemic](#)
- [Ideas That Work - Circle Back \(hqin.org\)](#)



Additional Resources

- [V-safe Poster](#)
- [COVID-19 Vaccine Booster Shots](#)
- [Booster Clinics Pharmacy Partnerships](#)
- [ACIP Vaccine Recommendations and Guidelines](#)
- [Interim Clinical Considerations for Use of COVID-19 Vaccines Currently Approved or Authorized in the United States](#)
- [Summary Document for Interim Clinical Considerations for Use of COVID-19 Vaccines Currently Authorized or Approved in the United States](#)
- [Vaccinations and Older Adults | National Institute on Aging \(nih.gov\)](#)
- [Well-Being Concepts | HRQOL | CDC](#)
- [Your CDC COVID-19 Vaccination Record and Vaccination Card | CDC](#)
- [COVID-19 Quarantine and Isolation | CDC](#)



Next Session:

**Pandemic Prepared:
Partnering with Pharmacists**

Wednesday, April 27

2:00 p.m. EST | 1:00 p.m. CST



FOR MORE INFORMATION

Call 877.731.4746 or visit www.hqin.org

LTC@hqin.solutions

Kansas

Brenda Groves

Quality Improvement Advisor

bgroves@kfmc.org

785.271.4150

Missouri

Dana Schmitz

Quality Improvement Advisor

dschmitz@hqi.solutions

314.391.5538

South Carolina

Beth Hercher

Quality Improvement Advisor

bhercher@thecarolinascenter.org

803.212.7569

Virginia

Allison Spangler

Quality Improvement Advisor

aspangler@hqi.solutions

804.289.5342

From HQIN:

To all essential care giving teams
supporting residents and families,

Thank you for attending