

Quick Start Guide for Community Resources

Use this guide to help your hospital identify community resources that will help meet non-health related needs. The list consists of national organizations that can be used to identify local resources as well as links that can be provided directly to patients. The information listed below is meant to provide a starting point to help build a list of resources to meet needs specific to participant screenings in your community.

Direct to Beneficiary Resources		
<i>These resources serve as search engines for programs tailored to specific needs and locations.</i>		
The Social Care Network	https://www.findhelp.org/	This website serves as a clearing house for programs for all ages and a variety of community needs to locate programs/services for all ages to help with food assistance, paying bills, locate social service agencies, places of worship, etc.
2-1-1	Call 211 for Essential Community Services United Way 211	Connects individuals to free, confidential help within their communities. Call to connect to an operator or use their free online database.
General Resources		
Social Services	Social Services HHS.gov	These resources provide a vast array of programs and should be explored when creating your resource list.
Salvation Army	Contact Us The Salvation Army USA	
Catholic Charities	Catholic Charities USA (CCUSA) Reducing Poverty in America	
YMCA	YMCA of the USA - A Leading Nonprofit Organization	
Homelessness/Housing		
HUD	https://www.usa.gov/finding-home Rental Assistance HUD.gov / U.S. Department of Housing and Urban Development (HUD)	Use these sites to help locate housing and rental assistance. HUD also supports fair housing programs across the country to support those experiencing housing discrimination.

	https://www.hud.gov/program_offices/fair_housing_equal_opp/contact_fhip	
Public Housing Agency	PHA Contact Information - HUD HUD.gov / U.S. Department of Housing and Urban Development (HUD)	Use this site to find the local public housing agency by state.
U.S. Department of Veteran’s Affairs Homeless Call Center	24/7 Hotline: (877) 424-3838	Veterans experiencing homelessness can call this number for housing assistance.
National Association of Free & Charitable Clinics	National Association of Free & Charitable Clinics NAFC (nafcclinics.org)	Link to Free and Charitable Clinics in each state
Food		
Supplemental Nutrition Assistance Program (SNAP) Food and Nutrition Service (usda.gov)	https://www.fns.usda.gov/snap/supplementalnutrition-assistance-program	Includes information about SNAP eligibility, FAQs and other resources
Moms Meals	https://www.momsmeals.com/	Serves clients who are covered under Medicare Advantage plans, Medicaid plans, Long-Term Services and Supports (LTSS) programs or the Older Americans Act, and by individuals or their caregivers who are looking for a self-pay program. Meals are delivered to the home, are medically tailored and are affordable for self-pay.
Feeding America	Find Your Local Food Bank Feeding America	Use this tool to connect to your local food bank, which will provide information on food pantries, soup kitchens, and other community food programs they support.
Meals on Wheels	https://www.mealsonwheelsamerica.org/findmeals	Search tool to find your local home-delivered meal provider, which is usually the Area Agency on Aging or senior center
Transportation		
National Association for Area Agencies on Aging: USAging	USAging	The National Aging and Disability Transportation Center includes resources and information about different assisted transportation options.
GoGo	GoGo On-Demand Uber & Lyft Rides for Seniors	Trained staff assist by phone to arrange transportation for doctor visits, medication

		& grocery delivery using partners like Uber, DoorDash and Instacart. Requires small monthly fee; no smartphone needed.
Medicaid/Medicare		Refer to individual policies to determine services offered, including enhanced benefits like transportation, home delivered meals after inpatient stay, etc.
Utilities		
Affordable Connectivity Program	Home - ACP - Universal Service Administrative Company (affordableconnectivity.gov)	Eligibility and enrollment information for the Affordable Connectivity Program for Internet access.
Low Income Home Energy Assistance Program	Low Income Home Energy Assistance Program (LIHEAP) The Administration for Children and Families (hhs.gov)	LIHEAP provides federally funded assistance in managing costs associated with home energy bills, energy crises, weatherization, and energy-related minor home repairs.
Safe Link	SafeLink Wireless	Free cell phone, including talk and text, for eligible populations.
Safety Resources		
National Domestic Violence Hotline	1-800-799-SAFE https://www.thehotline.org/	Free, confidential support and resources for victims of domestic violence. Available for adults, teens and young adults.
Adult Protective Services	https://eldercare.acl.gov/Public/Index.aspx	Use the Eldercare Locator to find your state's information for adult protective services. In some states, there may be one department for adults aged 18-59, and another for age 60 and older.
Childhelp National Child Abuse Hotline	Childhelp National Child Abuse Hotline (childhelpline.org) 800-4-A-CHILD	Report abuse or find resources regarding child abuse
YWCA	Homepage - YWCA USA	Provides childcare services and interpersonal violence support services.
Disability/Senior Population		
Eldercare Locator	https://eldercare.acl.gov/Public/Index.aspx	Use this site to find local Area Agencies on Aging and Aging and Disability Resource Centers that provide home delivered meals, local transportation options, case management services and more

Social Security Administration	Disability Benefits SSA	SSA website provides general information about eligibility for disability benefits.
Family Caregiver Alliance	Home - Family Caregiver Alliance	Provides resources in different languages to find services near you & personalized help.
Centers for Independent Living	Centers for Independent Living ACL Administration for Community Living	Designed and operated by individuals with disabilities, Centers for Independent Living (CILs) provide independent living services for people with disabilities.
Behavioral Health		
Alcoholics Anonymous & Narcotics Anonymous	Find A.A. Near You Alcoholics Anonymous (aa.org) NAWS : Find a meeting	Search tools to find an AA or NA meeting near you.
National Suicide Prevention Lifeline	988 or 1-800-273-8255 https://suicidepreventionlifeline.org/	Crisis line for suicide prevention.
SAMHSA: Substance Abuse and Mental Health Services Administration	https://www.samhsa.gov/find-treatment	SAMHSA site includes a Helpline, Behavioral Health treatment locator and Substance Use treatment locator.
National Alliance on Mental Illness	Helpline: 1-800-950-NAMI https://nami.org/help	Check the NAMI site for information about your state's local chapter, helpline and other services.
Miscellaneous		
USAGov	Unemployment Help USAGov	USAGov site includes information about how to apply for benefits, COBRA, worker's comp, disability insurance and more. CareerOneStop has a search tool to find local benefits & training programs, etc.
ChildCare.gov	Home Childcare.gov	Use this link to find affordable child care options in your state

Sample Documents:

Here are two examples of localized Community Resource Inventory documents.

1. [Greater Richmond Street Sheet](#)
2. [RVA Community Cares Community Support Contacts](#)