| **Focus Area** | **Measure** |
| --- | --- |
|  | Choose an item. Click or tap here to enter text. |
|  | Choose an item. Click or tap here to enter text. |
|  | Choose an item. Click or tap here to enter text. |
|  | Choose an item. Click or tap here to enter text. |
|  | Choose an item. Click or tap here to enter text. |
|  | Choose an item. Click or tap here to enter text. |

| **Improvement Opportunity** | Insert text to describe the gap or opportunity addressed in this action plan |
| --- | --- |

| **Recommended Root Cause Analysis and Improvement Techniques** |
| --- |
| 1. [5 Whys](https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/QAPI/Downloads/FiveWhys.pdf) |
| 1. [Fishbone or Cause and Effect Diagram](https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/QAPI/Downloads/FishboneRevised.pdf) |
| 1. [PDSA Cycle (Plan-Do-Study-Act)](https://hqin.org/wp-content/uploads/2021/03/PDSA-Worksheet-508.pdf) |
| 1. [Creating SMART Goals](https://hqin.org/wp-content/uploads/2021/03/SMART-Goal-Worksheet-508.pdf) |

| **List of Root Causes Identified** |
| --- |
|  |
|  |
|  |

| **SMART Goal** | Facility will demonstrate XX% increase/decrease in [enter measure specific description] rate by [SPECIFIC DATE] |
| --- | --- |

| **Specific Actions**  **and Interventions** | **Baseline Rate** | **Goal Rate** | **Projected Completion Date** | **Responsible**  **Parties** | **Ongoing**  **Monitoring** | **Comments and Resources** |
| --- | --- | --- | --- | --- | --- | --- |
| [enter start date here]  Perform root cause analysis |  |  |  |  |  | [HQIN RCA Presentation](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fhqin.org%2Fwp-content%2Fuploads%2F2020%2F07%2FRCA-Guidance_FINAL_7-14-2020_508.pdf&data=04%7C01%7Cjchenault-walker%40hqi.solutions%7Cfa6aeaa1bcf842b88dbb08d8ed4c79a1%7Cd2798d0f9fe24eacbdf166c9890342c9%7C0%7C0%7C637520260019092653%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C1000&sdata=45kN9RgNBSic73TLhWoHkxTjj1x22Wbq9FHTY0RAf7I%3D&reserved=0)  [5 Whys](https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/QAPI/Downloads/FiveWhys.pdf) |
| [enter start date here]  Establish baseline performance for measure |  |  |  |  |  |  |
| [enter start date here]  Create SMART goal |  |  |  |  |  | [HQIN SMART Goal Worksheet](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fhqin.org%2Fwp-content%2Fuploads%2F2021%2F03%2FSMART-Goal-Worksheet-508.pdf&data=04%7C01%7Cjchenault-walker%40hqi.solutions%7Cfa6aeaa1bcf842b88dbb08d8ed4c79a1%7Cd2798d0f9fe24eacbdf166c9890342c9%7C0%7C0%7C637520260019102608%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C1000&sdata=9GNzK4fQUbN0hPkve1Q4fTTGJthh3SlW%2BzVMKg6zzD0%3D&reserved=0) |
| [enter start date here]  Implement chosen intervention |  |  |  |  |  |  |
| [enter start date here]  Implement chosen Health Equity and/or PFE intervention |  |  |  |  |  |  |
| [enter start date here]  Tests of change |  |  |  |  |  | [PDSA Cycle (Plan-Do-Study-Act)](https://hqin.org/wp-content/uploads/2021/03/PDSA-Worksheet-508.pdf) |
| [enter start date here]  Measure progress against baseline |  |  |  |  |  |  |
| [enter start date here]  Submit data to HQI |  |  |  |  |  |  |

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