

# **Supporting You in Building a Healthier Community**

In 2020, the health care system witnessed one of its greatest shift changes in history with the arrival of an unexpected virus. Everyone's lives and the work we do to keep our patients healthy was upended, forcing transformations to take place at an unprecedented pace.

Now, as we emerge from a pandemic, we are getting back to addressing areas crucial to the well-being of our patients. We invite you to collaborate with the Health Quality Innovation Network (HQIN) to focus on critical areas for improving health care in your community.

HQIN offers you no-cost training, tools, data analyses and direct assistance to develop local solutions that make care safer, more accessible and less costly. Our support will help you achieve the following goals:

- Reduce avoidable hospital admissions and readmissions.
- 2. Develop effective alternatives to emergency department visits for patients who frequently visit the ER.
- Prevent opioid misuse, overdoses and deaths and increase access to apporpriate treatment programs.
- Expand screening for chronic kidney disease and access to lifestyle change programs for people with cardiac risks or diabetes.
- Enhance emergency preparedness planning for viral outbreaks focusing on infection control to minimize spread.
- Increase vaccination and immunization rates through education on the safety, efficacy and use of vaccines.

#### How You Benefit

By working with HQIN, you will learn how to implement sustainable changes that smooth the path from hospital to home, improve life for people with chronic conditions, combat the opioid epidemic, enhance emergency preparedness planning, and improve immunization rates.

All are welcome to participate, including hospitals, nursing homes, home health agencies, clinicians, pharmacists, local governments, Area Agencies on Aging, emergency medical services, community-based organizations and faith communities.

In addition to data reports that deliver clear and specific information, we provide improvement toolkits with everything you need to take action. We package education in bite-sized segments and make programming available to view on your own schedule.

Our team of quality improvement experts is made up of seasoned community health, social work, pharmacy and ambulatory care professionals. We offer coaching to help you build and sustain care teams and implement evidence-based practices to improve your community's quality of health care. Our experts are a call or email away for consultation to keep your efforts on track.

Community Enrollment

#### Other benefits of collaborating with HQIN:

- Training that strengthens your quality improvement skills
- Knowledge and insights from regional and national experts
- Resources based on the best practices of high-performing facilities
- Resource recommendations that target your facility's needs
- Regional and national networks of community partners

#### What to Expect

To see results, your engagement includes choosing the areas in which you can implement and test changes to improve care and make data available for analysis, review data reports, participate in applicable HQIN virtual learning events, and share your best practices with other communities.

### What Others Are Saying

Partners in more than 40 communities are currently working with us under this CMS-funded quality improvement program. Collaboration with HQIN helps them improve care and patient outcomes in their communities.

"When our hospital encounters a challenge, the HQIN team steps in to share the best resource, suggest next steps and introduce us to other health care providers facing a similar issue. HQIN's guidance, coupled with data reports, helped us launch a successful initiative that improved care for our patients and reduced readmissions."

— Hospital Chronic Care Management Program Team Leader

## **Get Started Today**

Complete a <u>brief participation form</u>, or contact the area improvement professional listed below for more information.

HQIN is a service network of organizations and individuals who are making health care better for millions of Americans. Members include providers, community-based organizations, health care associations, patients and families.

# For more information visit www.HQIN.org





Carla Thomas, VA cthomas@hqi.solutions 804.289.5318

Dana Lammert, MO dlammert@hqi.solutions 314.391.5464



Mandy Johnson, KS mjohnson@khconline.org 316.681.8200



Alyssa Pischel, SC apischel@constellationqh.org 919.461.5528