



Supporting You in Delivering Quality Resident Care

In 2020, the health care system witnessed one of its greatest shift changes in history with the arrival of an unexpected and unwanted virus. Everyone's lives and the work we do to keep our residents healthy was upended, forcing transformations to take place at an unprecedented pace.

Now, as we emerge from a pandemic, we are getting back to addressing areas crucial to the well-being of our residents. We invite you to collaborate with the Health Quality Innovation Network (HQIN) to focus on critical areas for improving resident care.

HQIN offers no-cost training, tools and subject matter expertise to keep you focused on improving performance and delivering high quality resident-centered care. Our support will help you achieve the following goals:

1. Reduce avoidable hospital readmissions and emergency department visits.
2. Prevent adverse drug events including those related to high-risk medications such as opioids, anticoagulants and diabetic agents.
3. Reduce hospitalizations for facility-onset *C. difficile* and other harmful infections including COVID-19, sepsis, urinary tract infection and pneumonia.
4. Prevent viral outbreaks by maintaining infection control best practices and implementing facility policies and procedures on safe visitation, cohorting and emergency preparedness.
5. Increase resident immunization rates for influenza, pneumonia and COVID-19.

How You Benefit

HQIN makes improvement easier because we designed it to fit the real world of long-term care. In addition to monthly data reports that deliver clear and specific information, we provide toolkits with everything you need to launch into action on top quality priorities. We package information in bite-sized segments for training frontline staff and make educational programming available to view on your own schedule.

Our team of quality improvement experts is made up of seasoned post-acute nurses and administrators, including an MDS specialist, Infection Preventionist and QAPI-Certified Professionals. We monitor the performance of HQIN participants and reach out to facilities that need additional help. We offer coaching to help you build and sustain care teams and implement evidence-based practices to deliver quality and consistent care. Our experts are just a call or email away for consultation to keep your efforts on track.

Other benefits of collaborating with HQIN:

1. Training that strengthens your quality improvement skills
2. Knowledge and insights from regional and national experts
3. Resources based on the best practices of high-performing facilities
4. Resource recommendations that target your facility's needs
5. Regional and national networks of nursing home colleagues

What to Expect

To see results, your commitment includes forming an improvement team, implementing and testing changes to improve care, making data available for analysis, reviewing data reports, participating in HQIN virtual learning events, and sharing your best practices with other nursing homes.

What Others Are Saying

More than 1,200 nursing homes have been working with us in this CMS-funded quality improvement program. Collaboration with HQIN helps them improve resident care in their facilities.

“From a clinical perspective, the extensive tools and support available through HQIN are an asset to our staff. We’re able to provide quality services to our residents, even as their needs have grown more complex. The educational webinars and other resources provided by HQIN play a substantial role in helping us keep our quality of care at its highest practical level.”

— Nursing Home Vice President of Clinical Services

Get Started Today

Complete a [brief participation form](#), or contact the area quality improvement professional listed below for more information.

HQIN is a service network of organizations and individuals who are making health care better for millions of Americans. Members include providers, community-based organizations, health care associations, residents and families.

For more information
visit www.HQIN.org



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