

Whether you are new in your role or have years of experience, it is easy to get overwhelmed with healthcare information. Our HQIC Quality Improvement Advisors have carefully curated a list of our “go-to” listservs and e-newsletters to support work in quality, safety, infection prevention, and more.

TIP: To avoid overwhelming your inbox, set a rule in Microsoft Office Outlook for your listserv and e-newsletter to go into a listserv folder. Set a time to review (e.g., 15 minutes at end of the day or 30 minutes every Friday from 8 to 8:30 a.m.).

Disclaimer: HQI is not responsible for the content of listservs or e-newsletters. This is not an all-inclusive list of resources and the information provided does not imply endorsement or recommendation.

Note: The majority of organization listserv and e-Newsletter sign-up is located near the bottom of their webpage.

Quality & Safety			
Organization	Resource Link	Description	Audience
Agency for Healthcare Research and Quality (AHRQ)	AHRQ Newsletter Agency for Healthcare Research and Quality	Lead Federal agency charged with improving safety & quality of healthcare. Develops knowledge, tools, and data needed to improve the healthcare system. Sign Up: <i>AHRQ Now</i> newsletter with evidence-based practice resources, research, and data updates.	Quality leaders & staff, physician leaders, nurse leaders

Quality & Safety

Organization	Resource Link	Description	Audience
American Hospital Association (AHA)	AHA Today AHA LISTSERV® Sign Up Form Performance Improvement AHA	National organization that represents, advocates, and serves all types of hospitals and their communities. Sign Up: AHA e-newsletter for webinars, toolkits, hospital stories. AHA PI-discussion forums for hospital performance improvement, infection prevention, rural, critical access hospitals.	All healthcare workers (HCWs)
American Medical Association (AMA) Ed Hub™	Subscribe to alerts from the AMA Ed Hub (ama-assn.org)	Education Hub on multiple healthcare topics including health equity, clinical, leadership, workflow, wellness and more. Sign Up: Email alerts for updated content, resources, and learning opportunities with continuing education credit.	All HCWs

Quality & Safety

Organization	Resource Link	Description	Audience
American Society for Quality (ASQ)	ASQ E-Newsletters and E-Updates Sign Up	Advanced expertise in quality improvement tools and solutions in multiple industries including healthcare. Sign Up: Set up free account and sign up for up QPConnection for monthly newsletter that highlights QI tools. Lean & Six Sigma newsletter available quarterly.	Quality leaders
HCPro - Patient Safety & Quality Insider	Safety & Quality Insider Sign Up	Provider of integrated information, education, training, and consulting products and services in healthcare regulation and compliance. Sign Up: Free weekly e-mail newsletter that keeps healthcare professionals up to date on important issues in patient safety and quality in healthcare.	Patient safety, quality professionals, healthcare professionals, clinicians, and nurses

Quality & Safety

Organization	Resource Link	Description	Audience
HealthLeaders	HealthLeaders E-newsletter Sign Up	<p>HCPPro brand, media company dedicated to meeting the business information needs of healthcare executives and professionals.</p> <p>Sign Up: Select from 14 eNewsletters such as Nursing, Strategy, Pharmacy, Supply Chain, & healthcare news briefs.</p>	Senior, clinical, and pharmacy leaders
Health Quality Innovators (HQI)	Together for Quality-Hospital Edition	<p>Hospital Quality Improvement Contractor (HQIC) monthly e-newsletter from Health Quality Innovators (HQI) featuring hospital success stories, education opportunities, and resources to support quality, infection prevention, health equity, and much more.</p> <p>Sign up: Not already receiving? Reach out to your Quality Improvement Advisor to get signed up.</p>	Senior leaders, quality, safety, infection prevention, pharmacy, nursing leaders

Quality & Safety

Organization	Resource Link	Description	Audience
Institute for Healthcare Improvement (IHI)	IHI - Create an Account	Industry leader in providing trusted resources to improve health & healthcare. Sign Up: Create a free Account. Sign up for weekly e-newsletter at top of webpage near log-on.	All HCWs
National Association for Healthcare Quality (NAHQ)	National Association for Healthcare Quality (NAHQ)	Leader in the development of industry-standard healthcare quality competencies and certification in healthcare quality. Sign Up: Email updates with NAHQ news and educational events.	Quality professionals
Sepsis Alliance	Sepsis Alliance	Sepsis Alliance is the leading sepsis organization in the U.S. working in all 50 states to save lives and reduce suffering from sepsis. Sign up: Monthly newsletter including news, educational events, and discussion boards.	Quality & safety professionals, nurse, and physician leaders

Government- Behavioral Health & Substance Use

Organization	Resource Link	Description	Audience
Substance Abuse and Mental Health Services Administration (SAMHSA)	SAMHSA Email Updates (list-manage.com)	Agency within the U.S. Department of Health and Human Services (HHS) that leads public health efforts to promote mental health, prevent substance misuse, and provide treatments and supports to foster recovery. Sign Up: Press releases, headlines on evidence-based practices, outcomes, quality, etc.	Pharmacists, physicians, quality leaders

Government- Emergency Preparedness

Organization	Resource Link	Description	Audience
Administration for Strategic Preparedness & Response (ASPR) Technical Resources, Assistance Center, and Information Exchange (TRACIE)	ASPR TRACIE Healthcare Emergency Preparedness Information Gateway (hhs.gov)	Supported by U.S. Department of Health & Human Services and covers topics for disaster medicine, healthcare system preparedness, and public health emergency preparedness. Sign Up: Email listserv for updates, announcements, and new resources.	Healthcare leaders, quality, risk, safety staff, emergency preparedness staff, supply chain staff, pharmacists

Government-General

Centers for Medicare & Medicaid Services (CMS)	Home - Centers for Medicare & Medicaid Services CMS	CMS central website for program information that supports Medicare & Medicaid constituents. Sign Up: Listserv options are extensive. Narrow focus based on need/role. Example, CMS News Releases, Office of Minority Health Weekly Digest, CMS Health Equity Quarterly, Rural Health, Open Door Forums.	Healthcare & quality leaders
--	---	---	------------------------------

Government- Rural Health

Health Resources & Services Administration (HRSA)	Health Resources and Services Administration HRSA	HRSA program & grants support equitable care for vulnerable populations. Sign Up: Multiple email subscription options including updates & resources for Rural Health, Quality Reporting, Health Workforce, Telehealth.	Healthcare leaders, quality leaders, health equity leaders
Rural Health Information Hub (RHIfhub)	RHIfhub This Week - Rural Health Information Hub	Funded by the Federal Office of Rural Health Policy to be a national clearinghouse on rural health issues. Provides access to current and reliable resources and tools to help you learn about rural health needs and work to address them. Sign Up: <i>RHIfhub This Week</i> is sent out weekly with links to resources on rural health issues. New stories from the Rural Monitor are also included.	Rural health clinicians and leaders

Stay Informed

Listservs & e-Newsletters to Support Infection Prevention | Quality | Safety

QualityNet	Sign Up for Email Updates (cms.gov)	CMS's hub for quality inpatient & outpatient quality reporting. Sign Up: Public lists- Inpt., Outpt., REH, VBP Notifications & discussion forums.	Quality leaders, analysts, abstractors
Quality Payment Program (QPP)	The Quality Payment Program (cms.gov)	Primary source for Quality Payment Program details and resources. Includes Merit-based Incentive Payment System (MIPS) & Alternative Payment Models (APMs). Sign Up: You will need to set up a free account with password. Sign up for QPP to get updates and reporting reminders.	Outpatient / Primary practice quality staff

Infection Prevention

Organization	Resource Link	Description	Audience
Centers for Disease Control and Prevention (CDC)	CDC News & Updates CDC	CDC is the nation's leading science-based, data-driven, service organization that protects the public's health. Sign Up: Multiple topic areas to choose from (e.g., COVID-19, health equity, handwashing)	All HCWs

Infection Prevention

Organization	Resource Link	Description	Audience
CDC NHSN	Newsletters NHSN CDC Sign up for e-mails	CDC's National Healthcare Safety Network is the nation's most widely used healthcare-associated infection tracking system. Sign Up: Informational emails are periodically sent to the NHSN community with updates on news and developments.	Infection prevention, quality professionals
CDC Learning Connection	CDC Learning Connection Sign up for newsletter	CDC Learning Connection helps healthcare professionals stay informed about quality trainings from CDC, other federal agencies, and federally funded partners. Sign up: Subscribe for free and stay up to date with the latest information by subscribing to CDC journals, publications, articles and more.	All HCWs
Infection Control Today e-newsletter	Infection Control Today E-newsletter Signup	Infection Control Today addresses the challenge of health care-acquired conditions and infections by engaging key infection control stakeholders. Sign Up: Choose which content you would like to receive; newsletter, educational opportunities, events, etc.	Infection control and facility management professionals

Stay Informed

Listservs & e-Newsletters to Support Infection Prevention | Quality | Safety

Infection Prevention

Organization	Resource Link	Description	Audience
Virginia Department of Health (VDH) HAI & AR NAVIGATOR	News & Alerts - HAIAR (virginia.gov)	VDH and local entities work together to promote healthy lifestyle choices that can combat chronic disease, educate the public about emergency preparedness and threats to their health, and track disease outbreaks in Virginia. Sign Up: Bimonthly electronic newsletter with news, education and connection opportunities.	Infection prevention, healthcare leaders

This material was prepared by Health Quality Innovators, a Hospital Quality Improvement Contractor (HQIC) under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services (HHS). Views expressed in this material do not necessarily reflect the official views or policy of CMS or HHS, and any reference to a specific product or entity herein does not constitute endorsement of that product or entity by CMS or HHS. 12SOW/HQI/HQIC-0663-10/23/23

