

HQIN

Health Quality Innovation Network

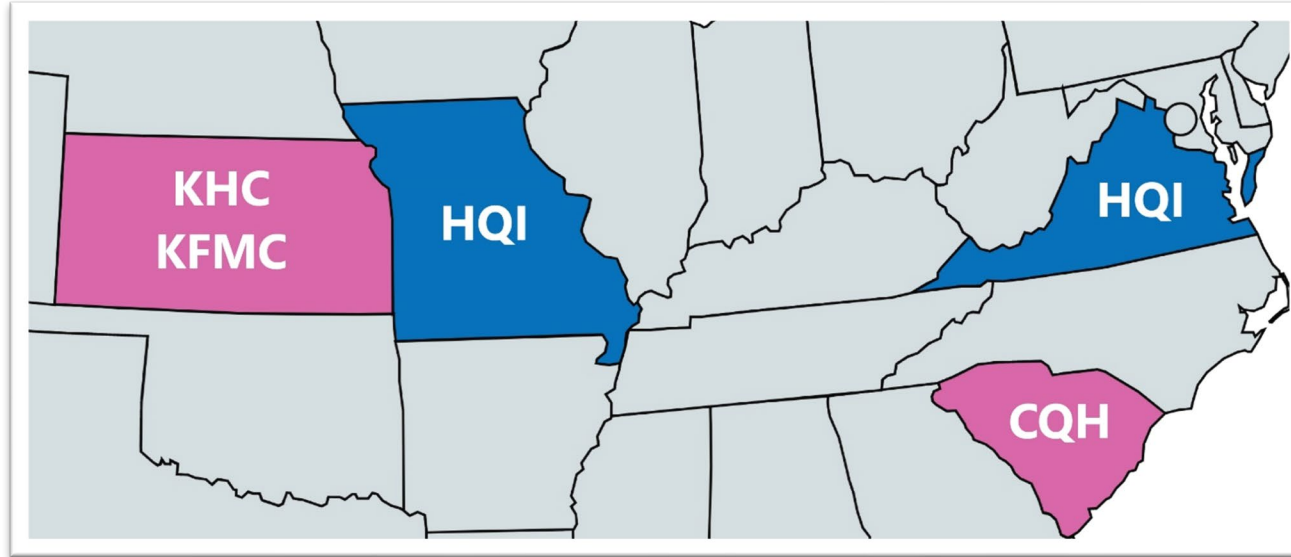


Health Quality Innovation Network

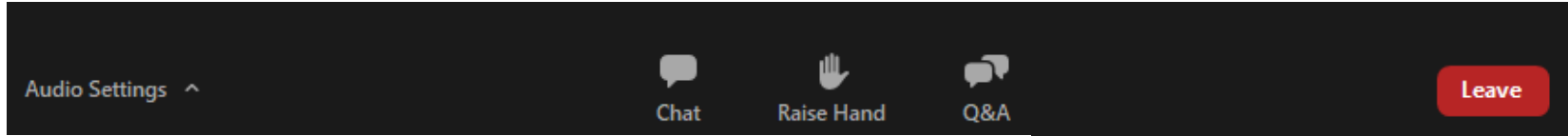
Nursing Home Excellence: Prepare, Prevent, Protect Top Performer Program

January 16, 2024

Health Quality Innovation Network



Logistics – Zoom Webinar



To ask a question, click on the **Q&A** icon.

Raise your hand if you want to verbally ask a question.

Resources from today's session will be posted in **Chat**.

You may adjust your audio by clicking **Audio Settings**.

You have been automatically muted with video turned off.

Your Team



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Consulting Manager



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BSN, RN, DNS-CT, QCP
Senior Quality
Improvement Advisor



April Faulkner
Communications
Specialist



Melody Schrock,
BSN, RN
Quality Improvement Advisor

Objectives

- Introduce HQI's new Customer Portal
- Review the different 3P badge categories
- Understand badge category sources and timeframes



Customer Portal Email

From: CRM Admin <CRM.Admin@hqi.solutions>
Sent: Wednesday, October 11, 2023 8:14 AM
To: [provider email]
Subject: Redeem Your Customer Portal Access to HQI Customer Portal

Hello, [Provider],

This is an invitation to the HQI Customer Portal. For security purposes, we are using multi-step authentication.

Simple Steps to Redeem your access:

1. Click URL to REDEEM ACCESS (Link below)
2. Click "Redeem Access in the new web page"
3. Login with your Email Password
4. Update your password
5. Set your Multifactor Authentication (MFA) Phone Number
6. Login with your credentials

Redeem Access Link & URL

Use this link to accept the invitation and register as a user of this system:

[REDEEM ACCESS](#)

Password

Your initial password:

050470b7-8cbd-47e6-8742-e79d5c111111 [example]

If the link above does not work, please copy and paste the below URL into your browser address bar:

<https://hqucustomerportal.powerappsportals.com/register?invitation=adf9c2c0-be37-4d0b-98ce-11111111> [example]

Prepare, Prevent, Protect (3P) Top Performer Program

- 1. PREPARE:** Implement planning, policies and training on emergency preparedness and infection prevention
- 2. PREVENT:** Prevent avoidable resident emergency department visits, readmissions and hospitalizations
- 3. PROTECT:** Commit to an ongoing, proactive immunization program

Nursing Home Excellence
Prepare, Prevent and Protect
Top Performer Program

Prepare. Prevent. Protect.
Nursing Home Excellence

Nursing Home XYZ

Report Timeframe:
Q4-2023

Congratulations! Your nursing home achieved the highest possible award in the HQIN Nursing Home Recognition Program this quarter. Your nursing home is a top performer across all three categories: Prepare, Prevent and Protect.

Prepare. Prevent. Protect.
Nursing Home Excellence
2023

PREPARE PREVENT PROTECT

For more details on the measures and data elements used to determine high performers in each of the three categories, please go to the REPORT tab.

Data Sources

- Care Compare
- National Healthcare Safety Network (NHSN)
- Self-reported

Nursing Home Excellence

Prepare, Prevent and Protect
Top Performer Program



Nursing Home XYZ

Congratulations! Your nursing home received the PREPARE Badge for completing all four required elements of the COVID Bundle.



PREPARE Elements	
QIO-reviewed PHE preparedness plan	✔
Written cohorting plan	✔
Written safe visitor policy	✔
Participation in interactive or live education related to COVID prevention or COVID immunization	✔

Congratulations! Your nursing home received the SILVER PREVENT Badge for achieving the 9th decile across all three measures.



PREVENT Measures	Rate	Rank
Number of hospitalizations per 1000 long-stay resident days	0.83	0.94
Number of outpatient emergency department visits per 1000 long-stay resident days	1.20	0.52
Percentage of short-stay residents who were rehospitalized after a nursing home admission		

Congratulations! Your nursing home received the GOLD PROTECT Badge for achieving the highest decile rank across all three measures.



PROTECT Measures	Rate	Rank
Percentage of long-stay residents assessed and appropriately given the pneumococcal vaccine	100.00	0.82
Percentage of long-stay residents assessed and appropriately given the seasonal influenza vaccine	98.66	0.72
Percentage of Residents Staying in this Facility for At Least 1 Day This Week Up to Date with COVID-19 Vaccines	86.30	0.84

Data Sources and Timeframes



Nursing Home Excellence

Prepare, Prevent and Protect
Top Performer Program



Data Sources and Timeframes

PREPARE Elements

DATA SOURCE: All elements included in the PREPARE analysis have been self-reported by your nursing home to HQIN.

TIMEFRAME: Data for these elements was captured through: 11/2/2023

PREVENT Measures

DATA SOURCE: All elements included in the PREVENT analysis were pulled from the Centers for Medicare & Medicaid Services (CMS) Nursing Home Compare data download. For more information about the Medicare Claims Quality Metrics included in this analysis, please visit the CMS website: [Medicare Claims Quality Measures](#) | [Provider Data Catalog \(cms.gov\)](#)

TIMEFRAME: 20220101-20221231

PROTECT Measures

DATA SOURCE: All elements included in the PROTECT analysis were pulled from the Centers for Medicare & Medicaid Services (CMS) Nursing Home Compare data download. For more information about the MDS Quality Measures included in this analysis, please visit the CMS website: [MDS Quality Measures](#) | [Provider Data Catalog \(cms.gov\)](#)

TIMEFRAME: 2022Q2-2023Q1

Prepare

Congratulations! Your nursing home received the PREPARE Badge for completing all four required elements of the COVID Bundle.



PREPARE Elements

QIO-reviewed PHE preparedness plan	✓
Written cohorting plan	✓
Written safe visitor policy	✓
Participation in interactive or live education related to COVID prevention or COVID immunization	✓

PREPARE Elements

DATA SOURCE: All elements included in the PREPARE analysis have been self-reported by your nursing home to HQIN.

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TIMEFRAME: 2022Q2-2023Q1

Vaccination Clinic Support



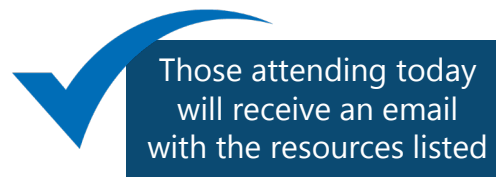
Need help organizing a COVID-19 vaccine clinic?

Complete HQIN's brief vaccine clinic support request form today!

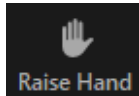
COVID-19 Vaccine Clinic
Support Request Form

How Can I Improve My Badge Level?

- Reach out to your Quality Improvement Advisor
- Run and review quality measure data monthly to ensure accuracy
- **Prepare:**
 - [Survey Readiness Toolkit](#)
 - [Risk Assessment, Emergency Preparedness, Regulatory Compliance Slides](#)
- **Prevent:**
 - [Skilled Nursing Facility Re-Hospitalization Risk Assessment](#)
 - [Emergency Department Visit Toolkit for Long-term Care Facilities](#)
- **Protect:**
 - [Patients, Families & Caregivers: Vaccinations/Immunizations](#)
 - [Vaccine Promotional Cards](#)



Questions? Comments? Share What is Working or What is Difficult for Your Team!



Raise your hand to verbally ask a question



Type a question by clicking the **Q&A** icon

*Don't hesitate to ask a question after the webinar is over.
Email LTC@hqi.solutions or your HQIN Quality Improvement Advisor.*

Center of Excellence for Behavioral Health In Nursing Facilities

The Center of Excellence focuses on increasing the knowledge, competency and confidence of nursing facility staff to care for residents with behavioral health conditions.

- Provides mental health and substance use trainings, customized technical assistance and resources at no cost
- Services are available to all CMS certified nursing facilities throughout United States
- Established by the Substance Abuse and Mental Health Services Administration (SAMHSA) in collaboration with the Centers for Medicare and Medicaid Services



For assistance, submit a request at
nursinghomebehavioralhealth.org

Contact us:
National Call Center: **1-844-314-1433**

Email: coeinfo@allianthealth.org

Center of Excellence for Behavioral Health In Nursing Facilities

SCAN ME



Scan QR code to sign up for the COE-NF newsletter.



Visit the COE-NF website & Online Resource Hub:
nursinghomebehavioralhealth.org

National Call Center: 1-844-314-1433
For more information or to request assistance.

Subscribe to receive email updates from COE-NF!
Scan the QR code or visit
<https://engage.allianthealth.org/coenf-newsletter-subscription> to stay up-to-date on COE-NF services and news.

FOR MORE INFORMATION

Call 877.731.4746 or visit www.hqin.org

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