

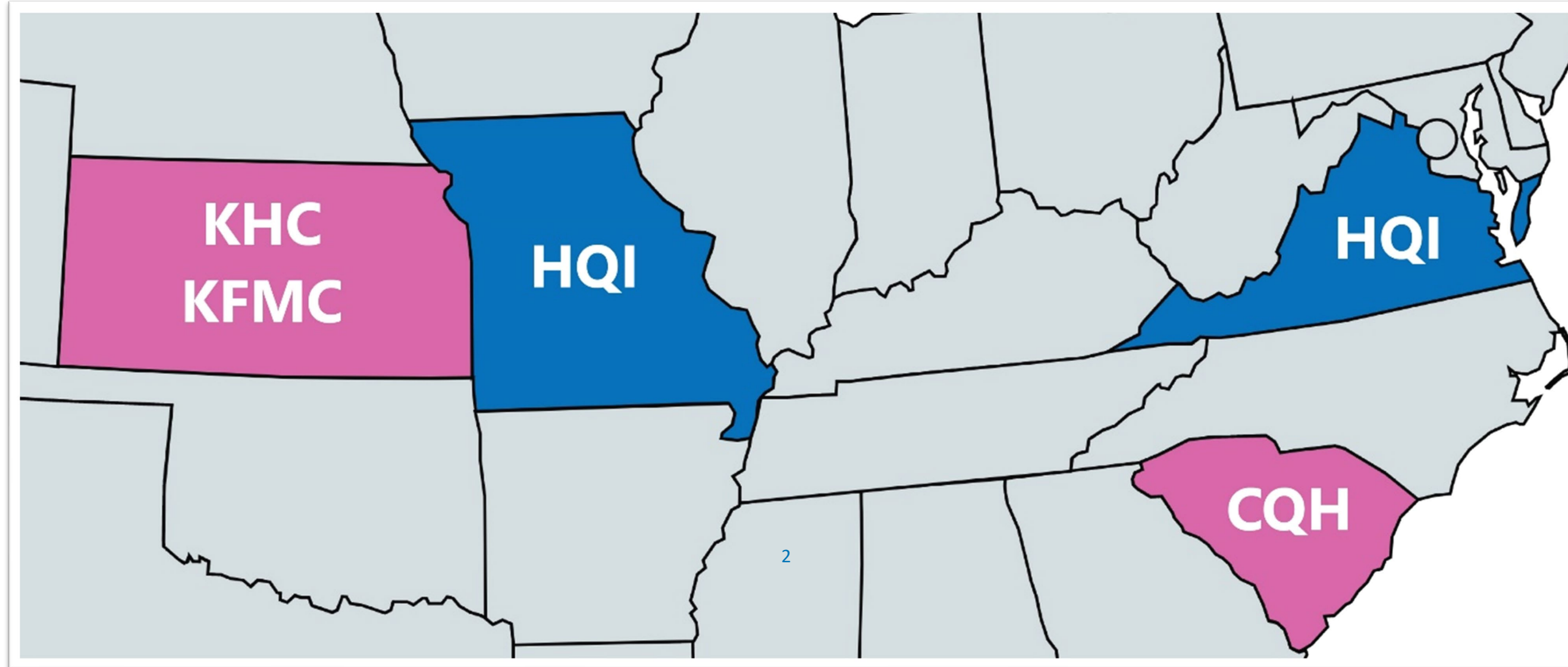


Health Quality Innovation Network

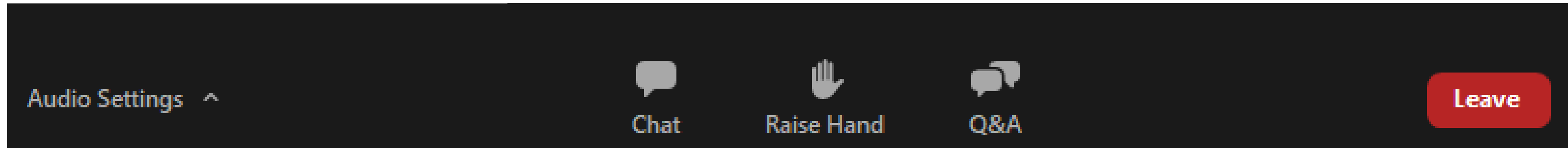
# **New Year, New Way** to Engage Staff in Infection Prevention

February 15, 2024

# Health Quality Innovation Network



# Logistics – Zoom Webinar



To ask a question, click on the **Q&A** icon.

**Raise your hand** if you want to verbally ask a question.

Resources from today's session will be posted in **Chat**.

You may adjust your audio by clicking **Audio Settings**.

You have been automatically muted with video turned off.

# Your Team



**Natasha Dickinson,**  
**DNP, MPH, FNP-C, RN**  
Director of Clinical Affairs  
Viven Health



**Sibyl Goodwin,**  
**BSN, RN, DNS-CT, QCP**  
Senior Quality  
Improvement Advisor



**April Faulkner**  
Communications Specialist

# Webinar Objectives

- Introduce Viven Health
- Provide an overview of infection prevention programs available to you at no cost
- Discuss how to implement the infection prevention programs in your facility





# Viven Health Interactive Training Modules

Change a behavior.

Change a life.



# About Viven Health



- Nurse-founded and nurse-led education company
- Specializes in interactive education that elicits participant behavior change
- Focus on education regarding infection prevention, vaccinations, and chronic illness
- Currently, collaborating with over half of the QIOs to provide education across the U.S.



# Unique, Patented Interactive Education



- Education accessible via a QR code on any digital device through a series of brief, fun and interactive modules
- Administration gets weekly reports of user participation
- Scientifically proven to be more effective than traditional, passive learning
- Results demonstrated through behavior change
- No more long, boring training videos!



# Health Quality Innovators Viven Health Programs to Implement

**COVID Vaccine  
Program**

**Infection  
Prevention  
Program**

# Demonstration

# Infection Prevention Program

- CMS-approved infection prevention training for nursing and residential facilities
- Proven user satisfaction

Did this program help you become more aware of infections and preventing them in your residents?

96%

Would you recommend this program to others?

94%





# Implementation



# Step 1: Marketing Material Sent to Facilities via Email

**Infections** can be **harmful** in nursing homes.

Solid infection prevention practices, coupled with the COVID-19 vaccine, are **essential** to protecting those who live and work here.



**Staff, Visitors, Residents:** Learn how to prevent infections! We have reliable, current information available at your fingertips. Use the QR code or link below to visit these fun, brief learning modules that review the dangers of infections and how to prevent them, including the importance of being vaccinated.



<https://www.vivenhealth.com/corporations/HQI>


A community initiative brought to you by:



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**Infections** can be **harmful** in nursing homes.

Solid infection prevention practices, coupled with the COVID-19 vaccine, are **essential** to protecting those who live and work there.





# Step 2: Marketing Material Distributed by Nursing Home Leader







# Step 3: User Scans QR Code and Completes Program

**Infections** can be **harmful** in nursing homes.



Solid infection prevention practices, coupled with the COVID-19 vaccine, are **essential** to protecting those who live and work there.

An illustration showing a diverse group of people in a nursing home setting. On the left, a woman in a purple jacket sits on a bench next to a child in a green shirt and an elderly man with a cane. In the center, a woman in a brown jacket sits at a desk. On the right, a man in an orange shirt sits at a desk next to a woman in a white lab coat who is looking at a computer monitor. The background includes a clock, a potted plant, and several green virus-like icons.A square QR code located on a blue background, intended for scanning to access learning modules.

**Staff, Visitors, Residents:** Learn how to prevent infections! We have reliable, current information available at your fingertips. Use the QR code or link below to visit these fun, brief learning modules that review the dangers of infections and how to prevent them, including the importance of being vaccinated.

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The logo for Health Quality Innovation Network (HQIN), featuring the letters 'HQIN' in blue with a pink heart shape integrated into the 'Q'. Below it, the text 'Health Quality Innovation Network' is written in a smaller font.The logo for Viven Health, consisting of the words 'Viven Health' in a sans-serif font inside a circular border.

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# Step 4: Weekly Reports Sent

Registered users by dates								
REGISTERED USERS AS OF	5/1/2023	5/2/2023	5/3/2023	5/4/2023	5/5/2023	5/6/2023	5/7/2023	5/8/2023
	126	126	126	127(+1)	127	127	127	127
Programs completions by dates								
PROGRAMS COMPLETIONS AS OF	5/1/2023	5/2/2023	5/3/2023	5/4/2023	5/5/2023	5/6/2023	5/7/2023	5/8/2023
	4	4	4	4	4	4	4	4
Average progress								
Company name	Users total / Users limit	Users that visited program	Users that completed program	Average progress%	How many times the average user visited program(s)	How much time the average user spent in the program(s)	How much time the average user spent in cases	
	127 / 1000	48	4	2%	2	1h. 23m. 36s.	4m. 7s.	
Infection Prevention Program								
User	Completed	Visited program times	Spent seconds in program	Progress	Spent seconds in cases	Resets		
	no	2	245	17%	46	0		
	no	0	0	0%	0	0		
	no	1	12	0%	0	0		
	no	1	724	17%	0	0		



# Tips for a Successful Implementation

# Tips for a Successful Implementation

- Provide a time restraint
  - Ex. Complete program within 60 days
  - Ex. Complete within the month of May
- Get nursing home leadership ***excited and onboard***
  - Ex. Emphasizing quickness of programs
  - Ex. Your facility is entitled to this program at no cost
  - Ex. Implementation does not take away from your busy schedule
- Get corporation leadership ***excited and onboard***
  - Ex. Fulfills CMS mandates
  - Ex. Helps eliminate costs
- Offer competitions between nursing homes
  - Ex. First nursing facility to have 100% of staff complete
- When educating residents, offer a resident in-service
  - Ex. Gather participating residents in activities room and complete program together (VH can manually add participant names)

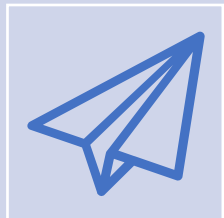
# What's Next



Print off flyers with QR code



Educate staff members about program



Distribute flyers to participants (staff and residents) and get started!

# Questions?





# Questions About Implementation?

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# FOR MORE INFORMATION

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# CONNECT WITH US

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