Daily Strategies To Use During Your **Nursing Home** Stand-Up Meetings Series Focus: Sepsis

The following Health Quality Innovation Network resource is a four-week education series tailored for nursing home stand-up meetings aimed at **decreasing sepsis**.

The five short, concentrated evidence-based talking points in each week's lesson can easily be included in daily stand-up meetings to increase staff knowledge on relevant sepsis topics. The program is designed to empower nursing home staff with practical knowledge to foster a safe environment.

This material was prepared by Health Quality Innovators (HQI), a Quality Innovation Network-Quality Improvement Organization (QIN-QIO) under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services (HHS). Views expressed in this material do not necessarily reflect the official views or policy of CMS or HHS, and any reference to a specific product or entity herein does not constitute endorsement of that product or entity by CMS or HHS. 12SOW/HQI/QIN-QIO-0802-06/06/24





Week 1: Staff Education on Sepsis

Monday

Sepsis is a Medical Emergency!

Introduce sepsis education to your team at a stand-up meeting today. Explain that each day during the next four weeks, there will be a short discussion on sepsis for the group. To begin the educational series, consider designating a sepsis champion and creating a sepsis education bulletin board for staff, residents and family members.

Ask, "Does everyone on our team know what sepsis is?"

Print the <u>Sepsis is a Medical Emergency</u> resource and share with the team, then post it on your educational bulletin board.

SEPSIS Fact Sheet: Sepsis is a N	Medical Emergency
AWARENESSI THE SIGNS OF SEPSIS*	TIME MATTERS It's a race against the clock!
Shivering Extreme pain Pale skin	Sepsis is treatable with antibiotics if caught in time. The more time you spend without antibiotics, the less time you have to fight for your life.
Sleepiness 'I feel like I might die' Shortness of breath	Get medical care immediately and ask your health care provider "Could my infection be leading to sepsis?"
WHAT IS SEPSIS?	LIFE AFTER SEPSIS
Germs cause an infection that can enter your bloodstream and, if not stopped, can lead to an infection, causing your organs to shat down one you can can be doadly. These at highest risk for sepsis are: - Children lest han one year old - Elderry greater than 60 years old - Thore with rhomic candidions or weak immune system - Those with rhomic candidions or weak	More patients are survivilg sppib but many suffer from new problems: • Memory kos • Analety or depression • Weakness and difficulty with routine tasks • Difficulty sleeping • Recurrent infection • Medical acteacks from chronic conditions of the heart, lung or tiddney HOW CAN I HELP MYSELF RECOVER? • Set orall nools for yourseff-like bathing
WAYS TO PREVENT SEPSIS Wash your hands often and keep cuts and wounds clean to prevent infection Stay up to date on all vaccinations Know the signs of sepsis ACT FAST you have an infection or	 Best to rebuild your strength Best to rebuild your strength Eat a balanced diet Exercise as you feel up to it —like walking Surveillance helps Watch for signs of new or repeat infectior Take your temperature twice a day
wound that is not getting better or is getting worse	LEARN MORE: www.cdc.gov/sepsis *Sepsis Alliance at www.sepsis.org
Add logo here	A MEDICAL EMERGENCY



Early detection of sepsis requires fast action!

What are the signs and symptoms of sepsis? Does your staff know how to recognize and detect sepsis early?

Review the following resources with staff and post where they can see and reference them:

If resident has suspected infection AND two or more: * Temporature >1007f or <16.87T * Putes >100 58P + 100 mmHg or >40 mmHg from baseline	Every hour a resident in septic shock doesn't receive antibiotics, the
Respiratory rate > 20/5p02 - 50% Alseved mental status	risk of death increases 7.6%
Plan for: Review advance directive Contact the physician Contact the family	7.6% Call the doctor!
Manufactoria tanta Maria San Carlo Carlo Carlo San Carlo Carlo San Carlo Carlo San C	Image: Constraint of the state of

Act Fast! Early Detection of Sepsis Requires Fast Action





Sepsis Pocket Card

109† 109†	Is their heart rate above 100? Is their blood pressure below 100?	right? Tell the nurse, screen for sepsis and notify the physician immediately.	109† 109†	Is their heart rate above 1007 Is their blood pressure below 1007	right? Tell the nurse, screen for sepais and notify the physician immediately.
1991 1991 1991	Is their temperature above 100? Is their heart rate above 100? Is their blood pressure below 100?	And does the resident just not look right? Tell the nurse, screen for sepais and notify the physician immediatoly.	1091 1091 1091	Is their temperature above 100? Is their heart rate above 100? Is their blood pressure below 100?	And does the resident just not look right? Tell the nurse, screen for sepais and notify the physician immediately.
1991 1991 1991	Is their temperature above 100? Is their heart rate above 100? Is their blood pressure befow 103?	And does the resident just not look right? Tell the nurse, screen for sepais and notfly the physician immediately.	1991 1991 1991	Is their temperature above 100? Is their heart rate above 100? Is their blood pressure below 100?	And does the resident just not look right? Tell the nurse, screen for sepals and notify the physician immediately.
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Seeing Sepsis Cards for Long-Term Care

As your team is working to improve sepsis education and communication, it is important to know what to do and when. Do not delay treatment!

Ask these question(s):

1. How do you know what to do when sepsis is suspected?



and prepared by Minimuta Hospitol Association and distributed by the Hosfith Quality Encountion Retwork, the Medicare Quality Encounts by Encountered Organization for Kanace, Missouri, South Candina and Vegina, under context with the Centers for Medicare & Medicare (e.g. an approve) of the U.S. Department of Hosfith and Hannan Services. The contexts presented div not necessarily re-text OS polis (10)(5)(2)(2)(2)(2)) 2. Are you communicating with the physician the appropriate information?

Review the following resources with clinical staff and post at the nurse station to ensure best practices are followed and the physician is getting the information they need.

SBAR Communication for Possible Sepsis	Before Calling the Prescriber	
My name is:	Evaluate the resident	
I'm calling from (facility):	and complete this form.	
Name of Physician/Prescriber contacted:	Check vital signs be alert	
I need to speak with you about resident (name):		
Resident Age:	signs.	
BACKGROUND	 Review the resident record: recent hospitalizations, lab 	
The resident was admitted on(date) with the diagnosis of	values, medications and	
The resident also has the following co-morbid conditions/diagnoses:	 Note any allergies. 	
The resident is now showing these signs of possible infection:	 Be aware of the resident's advance care wishes. 	
(describe the signs and potential source of infection)		
This started on(date)	Sepsis Early Warning Signs	
The resident is currently on, or recently completed PO or IV Antibiotic Antibiotic Name, Dose, Route:		SBAR
Antibiotic Name, Dose, Route: Antibiotic Name, Dose, Route:		NBAR
The resident is alleroic to:	Heart rate ≥ 100 bpm	JUNIN
The resident's advance care directive is	Respiratory rate it 20 bpm	
	White blood cell (WRC) count 2	Communication
ASSESSMENT (describe key findings)	12,000 µL-1 or # 4,000 µL-1	(ommunication
My assessment of the situation is that the resident may be experienci	g a Altered mental status	Communication
newor worsening infection. Here are my findings.	SpO2 (Pulse Ox) # 90%	
Vital Signs		
Temp: Heart Rate: BP:	Decreased urine output From recently drawn labs	fau Daasilala Causa
Respiratory Rate: SpO2 %(Pulse Ox):	(within 24 bours)	TOT POSSIDIA SANS
Current Weight:	Creating > 2 ma/d Bilrabin >	for Possible Seps
Other Factors	2 mg/d birrubin > 2 mg/d birrubin >	
Blood Sugar: Foley (Y/N): Last BM Date:		
Current Labs/Recent Cultures:	Platelet count & 100,000 µL Lactate it 2 mmol/s.	
Mental status is (changed OR unchanged) from baseline:	Coagulopathy INR & 1.5 or #PTT > 60 secs	
Possible sources of infection:	arti romaca	
(e.g., lung sounds, wound assessment, unive characteristics, other)		
RECOMMENDATION (REVIEW AND NOTIFY)		
I am concerned that this resident may have sepsis.		
Would you like to order any labs, IV fluids or treatments?		
How often should vital signs be performed?		
What vital signs parameters would initiate an immediate notification	o yeu?	
If no improvement, when would you want us to call you again?		
Additional Orders received:		

Also, email this link to your nurses to watch today: Effective Communication is Critical for Rapid Sepsis Intervention Learning Module.

The INTERACT "Stop and Watch Early Warning Tool" is a best practice for communicating a change in condition while caring for a resident.

Ask these question(s):

- 1. Are you using the Stop and Watch tool consistently to identify residents' change of condition?
- 2. Is it working well?

Thursday

3. Can it be better?

Evaluate your current system for using the Stop and Watch tool. If you are not using it, consider implementing the tool now to detect early changes in resident condition. Print and share the Stop and Watch Early Warning Tool with your staff. Discuss how it could be implemented or improved upon in your facility.

	p and Watch ly Warning Tool
patier	have identified a change while casing for or observing a resident/ it, please diade the change and notify a nume. Either give the nume of this tool or review it with her him as soon as you can.
S T O P	Seems different than usual; Symptoms of new illness Talks or communicates less Overall needs more help Pain – new or worsening; Participated less in activities
a n d	Ate less No bowel movement in 3 days; or diarrhea Drank less
WATCH	Weight change: swollen legs or feet Agitated or nervous more than usual Tired, weak, confused, or drowsy Change in skin color or condition Helo with weiking, transfering, toileting more than usual
	 Oreck here if no change noted while monitoring high risk patient.
Nur fie	
Noeł	legence Date and Time (an jum)
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Friday

Remember the signs of **SEPSIS**: Shivering, Extreme pain, Pale skin, Sleepiness, "I feel like I might die," and Shortness of breath

Ask these question(s):

1. Does everyone on the team know

the signs of sepsis?

As a review of the week, share the <u>Post-Acute Care Facilities Sepsis</u> <u>Fact Sheet</u>. Print and post it on the educational bulletin board.





Week 2: Sepsis Prevention

Monday

Any infection puts residents at risk for sepsis. Identification of infections can be more difficult when residents have communication or cognitive deficits. Discuss symptoms that should be communicated to a resident's nurse or provider.

How are symptoms such as increased falls,

Urinary Tract Infection Surveillance Pocket Card



decreased oral intake, or malaise evaluated to identify possible infections?

Print the following pocket cards and share them with the team. Review the symptoms of urinary tract infections and aspiration pneumonia and discuss the methods for communicating any symptoms.



Aspiration Pneumonia Pocket Card

Tuesday

Vaccination is a simple way to prevent or lessen the impact of infections. As resident

advocates, you should provide residents with the knowledge and opportunity to protect themselves from diseases like pneumonia, influenza, RSV and COVID-19.

How can you make sure residents have access to information



and vaccines? How do you keep track of when vaccinations are due?

Review the <u>vaccination resources</u> like the one on RSV (pictured here) for patient's families, and caregivers. Make them available for staff, residents and family members and let them lead a conversation about vaccination.

Review HQIN's <u>Resident Influenza,</u> <u>Pneumococcal, TB Vaccination Log.</u>

Consider downloading the log to assist with tracking and timing for vaccinations.

Urinary tract infections (UTIs) are one of the most common infections, but they can lead to serious complications, including sepsis. They are also often preventable. You can help prevent UTIs by proactively providing residents hydration, hygiene and help to the bathroom.

Discuss your facility's current hydration and toileting programs.

1. How do staff know which residents are participating in the programs?

- 2. How are residents selected for the programs?
- How often are education and audits performed for peri-care?

Review the <u>Peri Care</u> <u>Audit</u> and <u>Audit Tracking</u> tools below and consider including auditing into your education.



HOME INTERVENTION DATA: sure Audit Tracking Tool



Audit

Tool

Tracking

Thursday

When you identify a possible symptom of infection or sepsis (or any concerning finding), you decide who to notify and when to do it.

How do you decide what symptoms need to be reported to a provider? Who can staff include in the decision-making process if they are unsure? **Discuss your current method for reporting symptoms to providers. Review these** <u>INTERACT Decision Support Tools</u>. You will need to register for a FREE account to access these tools. Change in condition cards and care paths can help with decision-making. Consider incorporating them into the evaluation process.

Friday

Infections that are resistant to antibiotics can be difficult to treat. Antibiotic stewardship initiatives promote responsible antibiotic use and help preserve the effectiveness of antibiotics when they are needed. **Discuss your facility's antibiotic stewardship program with staff.**

Use the Centers for Disease Control and Prevention's (CDC) <u>Viruses or</u> <u>Bacteria: What's got</u> <u>you sick?</u> resource to review with (or quiz) staff about infections that are treatable with antibiotics.

Antibiotics are often prescribed wi Antibiotics are only needed for tre cannot be treated with antibiotics. professional for tips on how to reli	ating certain When an ant	infections cau ibiotic is not p	ised by bacte	ria. Viral illnesse	
Common Respiratory					
		Virus or Bacteria	Bacteria	Antibiotics Needed?*	
Common cold/runny nose	~			No	
Sore throat (except strep)	~			No	
COVID-19	~			No	
Flu	~			No	
Bronchitis/chest cold (in otherwise healthy children and adults)		1		No**	
Middle ear infection		× .		Maybe	
Sinus infection		~		Maybe	
Strep throat			~	Yes	
Whooping cough			~	Yes	
Methylial drugs are available for some viral	infections, such a	s COVID-19 or Bu		and and had been	



Review the Long_ Term Care Antibiotic Stewardship Resources and discuss what tools may strengthen your facility's antibiotic stewardship program.



Week 3: Sepsis Risk Assessment and Care Planning

Monday

Knowing your home's population is imperative to quality care and the resident assessment.

Ask these question(s):

- 1. Do your care plans include interventions appropriate to the level of risk such as more frequent monitoring of vital signs and mental status?
- 2. Is there an established care plan audit process?
- 3. Does the audit process include verification of intervention implementation?

Complete the <u>Nursing Home Sepsis Gap Analysis</u> with your team to promote knowledge of sepsis and facility gaps in care.



Tuesday

Identification of risks is a vital part of the care planning process. By completing the "Sepsis Risk Assessment Evaluation Tool" our team can not only identify areas of improvement in the admission process, but also identify risk by using the tool as a stand-alone risk assessment to initiate a list for "high-risk rounding."

Ask the following question:

1. Is staff aware of the risks/signs/symptoms of sepsis?

Refer to the <u>Sepsis Pocket Card</u> and the <u>Seeing Sepsis Wallet Cards</u> from week one of this Nursing Home Stand-Up Meeting Series.

Complete the Sepsis Risk Assessment

Evaluation Tool, share it with your team and discuss the best way to improve the admission process. Repeat this quarterly and as needed with status changes. Consider using the results of the tool to develop a list of residents for high-risk rounding.

				Health Qu	ality Innovation Netwo
all the critical elements th to prevent sepsis is to pre You can also use this as a category and circle sub-he	our admission nursing assessment to ensure you are capturing tri indicate a potential risk for infection/spois. The best way new infection and intervene early if infection does wiskt. tand-alone screening tool; if an element is present, check the adings as they apply. It can be used to identify new admissions instructions on tast page).	Element contained in Admission Assessment?	Element reflected in Care Plan?	Is follow up required for this element?	Your notes
Sepsis during hospital stay	preceding this admission				
History of sepsis					
Renal concerns	Chronic renal failure Hostory of stones Recent UT Folioy catheter during preceding hospital stay History of BPH or uninary retention Dialysis				
Respiratory	Current or recent upper respiratory infection History of pneumonia during proceeding hospital stay Current or recent spisode of flu Trach or initiated Chronic COPP, asthma				
Gastrointestinal	CDI infection- current or during recent hospital stay Recert GI surgery or procedure Chronic inflammatory bowel disease Ary history of diamheavahomising or gustroenteritis within the past <u>dia bours</u>				

Sepsis is not specific and affects everyone, however, some people have a higher risk for sepsis, including African Americans, Hispanics, American/Alaskan Natives and Native Hawaiians.

Ask these questions:

1. What is the culture of our population?

- 2. Do we know what puts a patient at higher risk?
- 3. Is this information included in the care plan?

Review the Sepsis and Health Equity Fact Sheet to assist your team with identifying individuals who are at a higher risk due to socioeconomic status and race/ethnicity.

SEPSIS ALLIANCE	
Introduction	
In the United States, differences in health and mortality are influenced by both socio- economic status (SES) and racelethnicity. ¹ Sepsis, the body's overwhelming and life- threatening response to infection, is no exception.	
Spepis in the backing cause of down in U.S. teoplativ ² and the #1 cost of hogolization at SS3 billion annulay ^{1,14} Monthan 12 million people in the U.S. an diagnosed with sepisierative tark and an estimated 270,000 deaths every year in the U.S. Salow, more than from protate cancer, breast cancer, and gold orderace contract. ^{1,117} Those who sarvive saipli have a altorist diff secatorization, and more likely to utilif from an imparted quality of IRs, and other experience worsened mental and physical function. ^{1,1}	
Many factors link SES and racelethnicity to health disparities: racion: poverty; differential access to resources that permote health unequal access to quality healthcare and treatments; different ratis and types of streatment healthcare and treatments indirect mit the residential and neighborhood environment; and the development of preventable chronic health conditions. ¹¹	
For Sepsis Alliance, health equity means eliminating preventable disparities in sepsis incidence, morbidity, and mortality. This fact sheet looks at what is currently known about these disparities, as well as disparities in sepsis awareness and treatment.	
Reserve on segain disparities to date has focued grimmary an sociecomonic status and/or comparison between Blacks or African Americans, Hagnerica, and whites. More research is also needed on smaller minority population, such as Naive Americans, Pacific blackers, and aliain Americans, whose areflem hit et our of health hudies due to law numbers, er combined with other groups withis combined ruisiAtheric group designations such as "Other" of "Asia".	
Racial/Ethnic Disparities in the Incidence and Mortality of Sepsis	
 Black and "other nonwhite" individuals have nearly twice the incidence of sepsis as whites (1.89 times the risk for Blacks, and 1.9 times the risk for "other nonwhite" individuals,¹⁴ 	

Thursday

The care team must have knowledge of and know how to access each resident's care plan.

Surveyors will ask staff members how and where to access the plan.

Ask these questions:

1. Does everyone on the team have access

and know how to access the care plan?

2. How is information communicated to the Resident Care/MDS Coordinator to update the care plan?

Review with the team your process to view the care plan and reiterate effective sepsis communication.



Encourage your team to visit HQI Academy and register by clicking on "SIGNUP" in the upper right. Complete the concise form to create your account. Once logged in, you will have access to a variety of courses on the main dashboard including Effective Communication is Critical for Rapid Sepsis Intervention.

Early detection of sepsis can prevent hospitalization and rehospitalization! A rehospitalization risk assessment can assist in identifying those at higher risk for sepsis.

Ask these questions:

1. What is the prior

Friday

hospitalization pattern? What active chronic conditions does the resident have? 2. What risk factors are present?

Review the Skilled Nursing Facility Rehospitalization Risk Assessment with staff and post where they can use it as a reference.

Re-Hospitalizatio	g Facility (SNF) n Risk Assessment
ate: Antici	pated Date of Discharge:
osident Name: Prim	nary Physician:
RIOR PATTERN - Resident has had:	
I hospital or emergency room (DI) visit in the past three months	An intensive care unit (ICU) utilization during stay
An acute care length of stay (LOS) > 7 days	
CTIVE/CHRONIC CONDITIONS - Reside	nt has:
	C Broad Failure
Chronic Obstructive Pulmonary Disease (COPD)	
Ononic Obstructive Pulmonary Deesse (COPO) Sepsis	Traumatic Brain Injury
Sepsis	🗆 Traumatic Brain Injury
□ Sepsis ISK FACTORS – Resident has (or is): □ >2 active comorbid conditions	
Sepsis	🗆 Traumatic Brain Injury
Sepsis SK FACTORS - Resident has (or is): >2 active comotbid conditions Non-compliant with disease	Traumatic Brain Injury L2 advanced care needs (e.g. Trach. IV colosiony)
Stepsis SK FACTORS - Resident has (or is): >2 active consolid conditions Non-compliant with disease management.	Traumatic Brain Injury L 22 advinced care needs (e.g. Trach, IV colosiony) A poor prognosis
Sepsis SK FACTORS - Resident has (or is): 2 active constitutions Non-compliant with disease management Poor pain control	If Yaumatic Brain Hyury Ja2 advanced care needs (og. Tiach, N. cobatomy) A poor prognosis A short life expectancy
Sepsis SK FACTORS - Resident has (or is): S2 active consolid conditions Some compliant with disease massgenere: Non-control A hatary of falls	If Yaumatic Brain Hyury J_22 advanced care needs (e.g. Tach, R. colosiony) A poor prognosis A short life expectancy Poly-pharmacy—sales _7 meds

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Week 4: Resident and Family Engagement/Education

Monday

Long-term effects can develop following a sepsis diagnosis. Discuss what sepsis survivors (and those caring for them) need to know during today's stand-up meeting.

Ask these questions:

- 1. Does everyone on the team know some of the possible long-term effects of sepsis?
- 2. What would you say to educate a resident/

family member/caregiver about life after sepsis?

Download and print the <u>Resident and Family</u> <u>Guide to Understanding Sepsis</u> and <u>Sepsis is a</u> <u>Medical Emergency Fact Sheet</u>, share with the team, answer any questions, and make the resources available to family members as an educational tool/handout.

Tuesday

Sepsis is the body's extreme reaction to an infection. Many different types of infections can lead to sepsis, with bacterial infections being one of the most common causes.

Ask the team the following questions:

- 1. What can we do to help prevent sepsis?
- 2. What is the best way to educate residents and families regarding their role in preventing infections?

Discuss practicing good hygiene procedures, including handwashing.



Review the <u>Health</u> <u>Care Providers</u> <u>Sepsis Fact Sheet</u> and post it in all staff restrooms and sink areas to remind staff of the importance of handwashing. Challenge each staff member to have a conversation with either a resident or a family member today about the importance of handwashing and report back.

Give a small token of appreciation to

those staff members who participated in the challenge. Consider using one of our <u>Infection Prevention Rock Star!</u> <u>Cards</u> to incentivize staff.



Strategies - When to Practice Hand Hygiene with staff and make it available as part of your routine education curriculum on sepsis prevention.

It is important to educate residents and family members about the warning signs of sepsis, especially as they are discharged from the hospital to home or a post-acute care setting.

Ask the team to name the signs of sepsis (remind them to spell out the word sepsis as a tip to remembering the signs):

- 1. Shivering
- 2. Extreme pain
- 3. Pale skin
- 4. Sleepiness
- 5. "I feel like I might die"
- 6. Shortness of breath

Review and discuss this brief

(3-minute) learning module with the team: <u>The Transition</u> <u>Home: Stop, Look and Listen</u> for <u>Sepsis</u>. If you do not have a free account on HQI Academy,

you will first need to register by clicking on "SIGNUP" in the upper right. Complete the concise form to create your account and then you can access the module.

Review the <u>Sepsis Spotlight Tool</u> from the HQI Academy learning module with staff and incorporate it into your discharge paperwork for residents.

Thursday

Accessing medical care and follow-up medical care is vitally important to early identification of sepsis and to prevent hospital readmissions for those residents who have previously had a sepsis diagnosis or who are experiencing an infection. Print the <u>Seeing Sepsis Cards</u> for Long-Term Care resource and cut into individual pocket cards (there are 10 per page) and remind staff to carry this resource for quick reference.

Print the Resident and Family Guide to Understanding Sepsis resource and review with the staff and include it in your discharge paperwork. Discuss why it is important to share this information with family members/caregivers, so they understand how important it is to act fast when sepsis is suspected.

Friday

Discharge planning and follow up after a hospitalization or skilled nursing facility stay improves a resident's quality of life and health outcomes and aids in recovery. It also reduces the rate of unplanned readmissions. Communication and education for the resident (and family/caregivers) must be completed by the nursing staff.

Incorporate the <u>Discharging</u> <u>a Sepsis Resident Sepsis Fact</u> <u>Sheet</u> into your discharge paperwork for residents.

Discuss these questions with your team:

- Is it your facility practice to conduct follow-up calls to discharged residents?
- If not, should you be reaching out to your former residents in 48-72 hours (about 2-3 days) post discharge to check if they are doing OK or have any questions?

At your next resident and/or family council meeting, consider reviewing this <u>Customizable</u> <u>Sepsis PowerPoint Presentation</u> with them, providing education on sepsis.